

A Note to Our Customers:

Dear Customer,

Washington County Building Services is recognized throughout Oregon as one of the most innovative, full service, building departments in the state. Building Services has a history of initiating pilot programs that have become models for use in many other jurisdictions.

Now Building Services is implementing a new customer service program named RAPID. By offering additional service for a modest additional fee, we can help our residential addition and remodel customers begin their projects within days instead of weeks.

With RAPID I believe that Building Services is once again offering a program that helps us meet our goal of providing you, our customer, with simply the best service possible.

Sincerely,

John McAllister
Building Official



ThinkPermit

Protect your Home Protect your Family

"How?" you may ask...

If you are like most Americans, your home represents the largest investment you will ever make. Getting a permit ensures that:

Certified inspectors perform the inspections to verify that the work meets minimum code requirements.

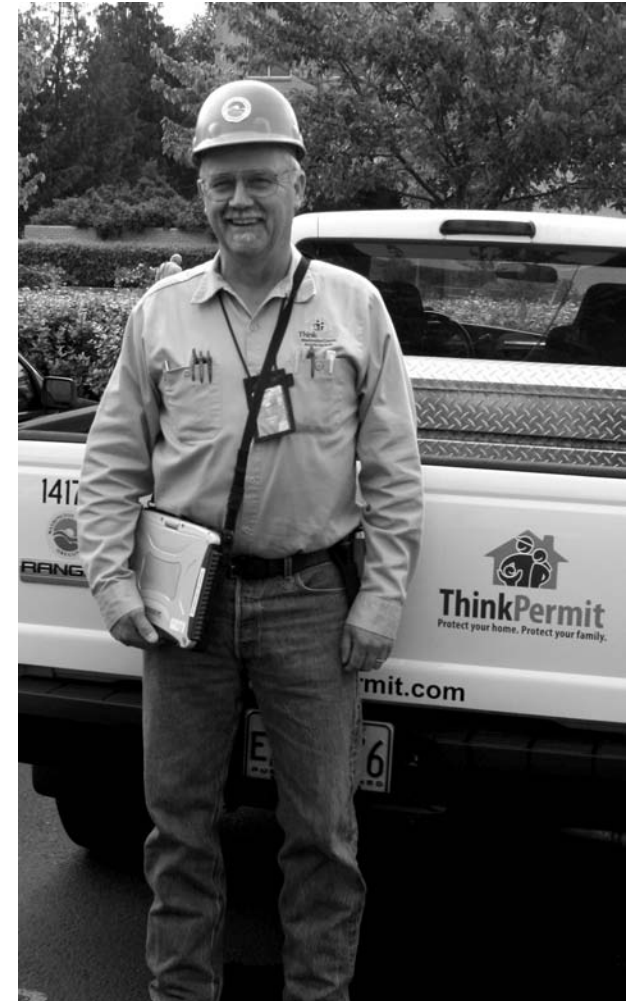
Meeting code means your house is safe since it has been constructed to nationally recognized safety standards.

Licensed contractors perform the portion of the work that you, the home-owner, cannot or do not want to do.

Sale of the home will not be delayed by realtors or lenders who will not close on the sale until work that was performed without a permit has been permitted, brought up to code, inspected and approved by the building department.



*A Customer Services Enhancement
Program from Washington County
Building Services*



Washington County Department of
Land Use & Transportation

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RAPID is an acronym for:

REMODELS

ADDITIONS

PLAN REVIEW

INSPECTIONS

DONE...

The RAPID program is an enhanced version of our current permit process with few additional requirements and many additional benefits. This service is available to all contractors and home-owners proposing to add onto or remodel a single-family dwelling.

To Qualify for RAPID

The proposed project must be for the renovation of, or addition to a

- Single-family residence
- Duplex
- Manufactured dwelling

OR

The proposed project must be for the:

- Creation of an attached dwelling unit
- Construction of a new residential accessory structure

RAPID will not be applied to:

- Installation of a new manufactured dwelling
- Creation of a new, detached dwelling unit
- Any commercial construction

RAPID Fees

The customer must pay the standard plan review fee and permit fees (based on valuation), plus an additional \$225. All of these fees are to be paid at the time application is made.

RAPID Benefits

A Building Services Permit and Inspection Process (PIP) Manager will be assigned to every RAPID customer. The PIP Manager will be the primary point of contact for the customer for all permit-related activities or questions.

The PIP Manager will have the option to schedule inspections by appointment as required by the customer.

The PIP Manager will provide:

- Quick response plan review
- Option for plan review to be performed in the field
- Option for issuance of permits in the field
- Option for commencement of work before permits are issued

RAPID Cautions

Plan review turn-around time

If a structure is already larger, or is proposed to be made larger than 3,600 sq.ft. in fire area, additional plan review time may be required in order for the PIP Manager to secure fire district approval.

Inspections

The program provides for a reasonable number of inspections above and beyond the number normally provided. Any inspections deemed as excessive in number will be subject to an additional fee based on Building Services' hourly rate.

