

Washington County

Benefits Committee Meeting

November 15, 2011

Dr. James Mackay, Medical Director

Rebecca Sweatman, Health Management Consultant

Diane Miner, Account Manager

Today's Discussion

- Medical Management Overview
- Medical Management Report
- Pharmacy Report

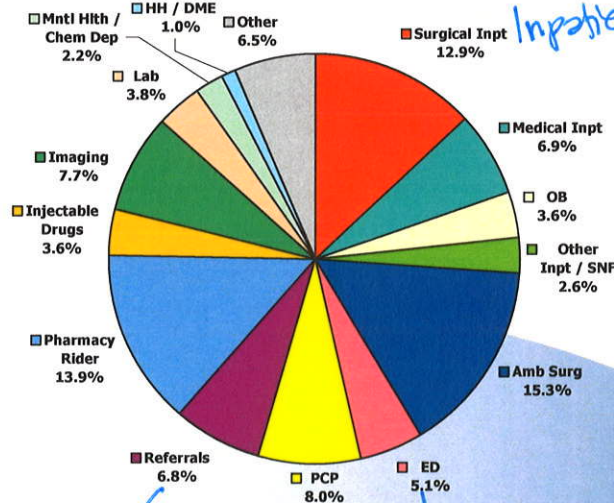
Quality Management

- Multiple systems of care
- As quality goes up, costs go down
- Evidence-based medicine *→ look at literature*
 - new technique
 - new surgery
 - new Rx
 - not good evidence, will not cover.
- Multiple measured outcomes
- National class is the goal
 - ↳ we are*
 - "national class"*
 - ↳ attend mtgs, etc.*

watch care of
- diabetics
- surgeries

Commercial Cost Distribution

How Providence Health Plan dollars are spent



Overall not
Inpatient County #5

↳ specialists

↳ emerg dept.

Quality Management is Multiple Systems of Care

- Case and Disease Mgmt
- Pharmacy Mgmt
- Injectibles Mgmt
- Pay-for-Performance
- Concurrent Review
- Prior Authorization
- PCP Quality Profile
- High-Tech Imaging Mgmt
- Detailed Cost Reporting
- Electronic Health Record
- Onsite Clinical Review
- Credentialing/Re-credentialing
- Clinical Claims Audit
- Clinical Performance Measurement
- Wellness
- Targeted Member Mailings
- HEDIS – National Quality Standards
- Next new program

General Trends We Are Seeing

	Trend
Admits / 1000	At Milliman benchmark “well managed”
Pharmacy	Trending at single digit increases
Injectibles	Trending flat
ED	Trending flat or decreasing
Imaging	Trending flat overall with much regional variability
Ambulatory Surgery	Higher trend, 7-20%
Laboratory	Higher trend, 5-30%
Sub-specialty Office Visits	Higher trend, 10-15%