



Implementation Matrix

EMS ALLIANCE STRATEGIC PLAN 2022-2024

	YEAR 1 (2022)	YEAR 2 (2023)	YEAR 3 (2024)
Centralized Dispatch	<ul style="list-style-type: none"> Develop policies, procedures, protocols for new system Conduct live testing Support training on new system Fully implement new system Establish and track metrics 	<ul style="list-style-type: none"> Measure and track performance of new system Optimize/maximize functionality 	<ul style="list-style-type: none"> Measure and track performance of new system Optimize/maximize functionality
Resource Management Integration	<ul style="list-style-type: none"> Recommend charter for new Resource Management Integration work group (by Centralized Dispatch work group) 	<ul style="list-style-type: none"> Create new work group Ensure current EMS resources are recognized and utilized appropriately Explore alternate EMS deployment and disposition models 	<ul style="list-style-type: none"> Establish proactive EMS system framework, infrastructure and oversight
Data and Performance Metrics	<ul style="list-style-type: none"> Develop data reporting program Adjust QI plan to include clinical and operational measures Evaluate use of single patient care reporting software 	<ul style="list-style-type: none"> Explore data system that uses real-time data to evaluate trends Ensure analyzed data flow between WC Public Health and EMS system providers 	<ul style="list-style-type: none"> Establish data exchange pathways with local and regional health systems Participate in a clinical study or trial
System Enhancements	<ul style="list-style-type: none"> Create new work group Create decision-making process for annual system enhancement investments Consider targeted contemporary EMS delivery methods (e.g., behavioral health) Make annual recommendation for system enhancement investments 	<ul style="list-style-type: none"> Consider targeted contemporary EMS delivery methods Make annual recommendation for system enhancement investments Ensure inclusion of best practices and innovation where needed 	<ul style="list-style-type: none"> Consider targeted contemporary EMS delivery methods Make annual recommendation for system enhancement investments Ensure inclusion of best practices and innovation where needed
Financial Stewardship	<ul style="list-style-type: none"> Create new work group Create and implement new System Enhancement Fund 	<ul style="list-style-type: none"> Identify and monitor financial and economic drivers of the system – establish baseline measures 	<ul style="list-style-type: none"> Establish annual reporting of financial/economic measures
Medical Direction	<ul style="list-style-type: none"> Create countywide EMS training program 	<ul style="list-style-type: none"> Create new work group Define scope of oversight for medical direction Enhance countywide EMS training program 	<ul style="list-style-type: none"> Create structure for centralized medical oversight Continue to enhance countywide EMS training program Support 'pipeline' of qualified EMS physicians