

HOUSING and SUPPORTIVE SERVICES NETWORK Strategic Planning and Discharge Workgroup (The CoC Board)

Friday, June 9, 2017

8:30 to 10:30 am

New Location: Room 258, (2nd Floor in hallway past Housing Services)

Juvenile Services Building
111 NE Lincoln Street, Hillsboro, OR 97124

AGENDA

Chair: Annette M. Evans, Washington County Department of Housing Services

Co-Chair: Katherine Galian, Community Action Organization

I. Introductions (8:30 a.m.)

II. Public Comment (8:35 a.m.)

III. Approve Minutes (8:40 a.m.)

A) April 14, 2017 HSSN Workgroup MinutesAction

IV. Business Items (8:45 a.m.)

A) Review and recommend policy changes to CoC Program Application and Award Process, # 578.9-OR506CoCAction

B) Approve 2017-2018 CoC Planning CalendarAction

C) Homeless families on Shelter Wait List request extra time before moving into shelter. What are the challenges and opportunities to reduce vacant shelter beds?

D) Year 10 Work Plan: What strategies will increase outcomes in preventing and ending homelessness? Eviction court filings continue to rise and homelessness remains status quo despite increased prevention rent assistance funding.

Evictions By Month	2017	2016	2015	2014	2013	2012	2011	2010	2009
January	286	278	284	281	249	290	291	341	499
February	263	226	155	199	214	254	234	280	355
March	206	201	178	185	195	231	291	263	299
April	213	235	211	184	184	228	274	310	326
May	225	246	224	208	238	247	273	309	357
June		277	227	224	216	306	300	330	357
July		255	283	257	250	270	284	353	348
August		275	231	255	250	361	297	330	343
September		263	235	221	226	278	313	356	333
October		238	248	249	247	290	275	334	346
November		223	220	187	245	249	276	273	281
December		260	230	237	225	231	314	340	350

E) Vacant HSSN Workgroup Positions: Families (Vacant 7/2017, Jack Schwab retirement) and Domestic Violence (Current Vacancy).

F) Update: A Road Home: The Next Phase Beyond June 2018.

V. Agency Announcements and Open Discussion (10:15 a.m.)

VI. 2017 HSSN Workgroup Meeting Schedule, 8:30 to 10:30 a.m. (10:25 a.m.)

- Friday, August 11, 2017
- Friday, October 13, 2017
- Friday, December 8, 2017

VII. Adjournment (10:30 a.m.)



HSSN STRATEGIC PLANNING AND DISCHARGE WORKGROUP

Administrative Board of the Continuum of Care in Washington County

Washington County Facilities Building, Large Conference Room

April 14, 2017

Role: The HSSN Workgroup (the CoC Board) is comprised of public and private representatives of the homeless subpopulations that exist within the CoC geographic region, a formerly homeless consumer representative, and the Emergency Solutions Grant recipient agency. The Workgroup is the jurisdictional CoC Administrative Board, as established by the HSSN Mission and Governance Policy.

Responsibilities: Perform CoC strategic planning, coordinate with and/or assist in State and local discharge planning, review performance outcomes of HMIS and HUD-funded programs, develop housing and service systems alignment, seek out and prioritize funding, and approve the McKinney-Vento Homeless Assistance grant application to HUD.

COC BOARD MEMBER PRESENT

- Erickson, Dennis - Community Corrections
- Evans, Annette – HSSN Chair
- Hille, Marcia - Sequoia Mental Health Services
- Johnson, Ellen - Oregon Law Center
- Logan-Sanders, Andrea - Boys & Girls Aid
- Mattia, Matthew - Office of Community Development
- Orr, Patrick – Cascade AIDS Project
- Pero, David - Homeless Education Network/
McKinney-Vento Homeless Student Liaison
- Radecki, Kara – Luke-Dorf, Inc.
- Ritter, Jeanne-Marie – DVRC
- Schnitzer, Cole - US Dept. of Veteran Affairs
- Werner, Judy - Lutheran Community Svcs NW

COC BOARD MEMBER NOT PRESENT

- Galian, Katherine - Community Action
- Ram, Sarala - CODA, Inc.
- Rogers, Pat - Community Action
- Schwab, Jack - Good Neighbor Center
- Shultz, Robin - Oregon Department of Human Services
- Turner, Denise - Denise's Spa Petite
- Valfre, Adolph "Val" - Housing Authority
- Voiss, Karen - Housing Independence

OTHER ATTENDEES

- Linder, April - Housing Independence*
- Martinez, Omar – City of Hillsboro
- Mossberger, Desiree, Luke-Dorf Intern

*Indicates representative attending on behalf of elected Board Member not able to attend in person.

Chair: Annette Evans, Public Agency Representative Annette_Evans@co.washington.or.us

Co-Chair: Katherine Galian, Nonprofit Agency Representative kgalian@caowash.org

Meeting called to order at 8:30 a.m.

I. INTRODUCTIONS

II. PUBLIC COMMENT

No public comment.

III. APPROVAL OF MEETING MINUTES

Matt Mattia reported the amount identified in the meeting minutes for ESG Rapid Rehousing should read \$46,000.

Motion: Approve HSSN Workgroup meeting minutes for February 10 as amended.

Action: Dennis Erickson

Second: Matthew Mattia

Vote: Approved – Unanimous

IV. BUSINESS ITEMS

A) Review and approval to submit to HUD the 2017 Point-In-Time (PIT) Homeless Count and Housing Inventory Chart—Annette Evans

Annette Evans presented the 2017 Point-In-Time (PIT) Homeless Count which reported 544 homeless individuals on the night of the count, a decrease from the 571 individuals in 2016.

Community Action, Luke-Dorf, Inc. and HomePlate partnered with 35 agency staff and volunteers to conduct the count over the last 7 days in January 2017. Outreach was performed within 10 geo-coded regions of Washington County, focusing on the “literally” homeless. The data collected reflects less than 38% of the annual number of homeless households reported by Community Connect.

Concerns over the accuracy of the data were discussed. Members wanted to know who was and was not counted such as people living in cars/RV’s, people that were losing space at someone else’s home (doubled-up or couch surfing), and people in rural areas. The PIT count does not consider doubled-up/couch surfing as homeless and the geographic region of suburban/rural areas makes it difficult to canvass the entire jurisdiction in 7 days. While the PIT is required by HUD, the PIT is not efficient or comprehensive and momentum is growing that Community Connect would be a better tool. Annette has proposed to HUD the use of coordinated entry system data.

The census count shows a 57% utilization rate of available shelter beds. Explanations of the data and reasons for the low number were discussed to include:

1. Family Promise Shelter had frozen pipes and had to relocate people.
2. Process of holding space for people that refuse shelter when offered. Why the delay in entering shelter? Is transportation an issue? Is the drug screening a barrier?

Discussion over the need to revisit the process of holding space when someone on the list is unable to take shelter space. Need to track the reasons people are unable to move when beds become available. What is an acceptable reason to hold shelter beds and when should the shelter move to the next person on the list? This topic will be added to June meeting agenda.

A revision in the number of beds in the youth Transitional Living Program (TLP) included reduction from 5 to 4 beds at the non-HUD TLP. Cole Schnitzer raised the question of accuracy for the 66% utilization rate of The Salvation Army Veterans & Families Center that provides transitional housing. He believes it is much higher and that they are actually over-referred. Annette reported data was pulled from HMIS after email communications with both the HMIS Agency Administrator and the Executive Director. Jeanne-Marie Ritter spoke about Mary Mac House (DV) transitional housing criteria and the inventory that exists in this project.

Tom Brewer house is at 59% utilization under the permanent supportive housing inventory due to time consuming process to pull from project-based Section 8 wait list and screening of wait listed person to meet the homeless eligibility and disability.

Hillsboro Graduated Independent Living is a 7-unit 14-bed shared room permanent supportive housing project that serves chronically homeless adults with mental illness. The shared room setting creates a challenge for the tenants resulting in a lower bed utilization rate.

Motion: Approve to submit PIT and HIC data to HUD as amended during the meeting.
Action: Judy Werner
Second: Kara Radecki
Vote: Approved – Unanimous

B) Review and approval to submit to HUD the 2016 System Performance Measurements

Annette Evans presented the 2016 System Performance Measurements to include six metrics for the time period 10/1/2015 to 9/30/2016. This data will be submitted to HUD as a component of the competitive grant application and is due May 31, 2017.

- Metric 1 Length of Homelessness in Shelter remains flat to previous year with Average 52.5 days – Goal is less than 30 days.
- Metric 2 Exits to Permanent Housing and Return within two years is 11.31% - Goal 5%
- Metric 3 Number of Homeless People in 2015 PIT count is slightly down to 571 people, compared to 591 the previous year.
- Metric 4 Change in Earned Income remains extremely low; however, there is some data clean-up that needs to occur in HMIS. Goal is above 20%.
- Metric 5 First Time Homelessness is down to 82% from 84% which indicates that we are serving households who have been served before (a mirror of Metric 2 that shows a high recidivism rate).
- Metric 6 – Not Applicable.
- Metric 7 Permanent Housing Placement/Retention has decreased to 91% from 93%, again a reflection of the Metric 2 whereby people are not sustaining their permanent housing and returning to the homeless system.

Discussion on access to employment, how to help homeless clients obtain and retain earned income. Marcia Hille reported on the success of the Supportive Employment Program administered by her agency, and a model that has demonstrated outcomes whereby employment specialists work closely with individuals with employment/job skill challenges and experiencing mental health issues. Dennis Erickson pointed out that the emphasis is on getting a job, and that greater success has been realized through extended time to acquire the necessary skills, training and supports that produce longer-term results in stable employment.

Motion: Approve submitting to HUD with an update to Section 4 employment/income.
Action: Ellen Johnson
Second: Jeanne-Marie Ritter
Vote: Approved – Unanimous

**C) Self-Assessment of Community Connect under new HUD Notice CPD-17-01
Establishing Additional Requirements for a Continuum of Care Centralized or
Coordinated Assessment system**

Annette Evans and Matt Mattia presented the new HUD CPD Notice 17-01 *Establishing Additional Requirements for a CoC Centralized or Coordinated Assessment System*. The current ESG Manual and Community Connect policy have been reviewed with areas that need revision. In addition, there is new requirements that need to be developed and in compliance by January 23, 2018. The Community Connect Oversight meeting on April 28 will lead this effort, and a report will be provided to the HSSN Workgroup.

D) FY2017 CoC Program Grant Registration

Annette reported she is working on the submittal of renewal grants funding due May 1, 2017.

E) Update: A Road Home: The Next Phase Beyond June 2018

Annette reported she has not had an opportunity to work on this action item due to a heavy workload of HUD reporting that is due in April and May, and she is currently understaffed to carry this work forward. She will have a plan for addressing this activity to share with the HSSN Workgroup by the June meeting.

F) Update: Old Business Items

Letter to Metro on Homeless Populations. Annette shared the new Metro relationship that has been working whereby Metro provides advanced notice of campsite sweeps and a map with the location. This provides time for Annette to work with outreach staff and other community members to reach the homeless and provide referral to Community Connect and other resources.

Annette will work with Katherine Galian, Co-Chair of HSSN, to draft a letter of appreciation to Metro on their partnership to engage and work with homeless prior to sweeping campsite areas.

V. ANNOUNCEMENTS AND OPEN DISCUSSION

Kara Radecki announced the PATH Outreach worker position is still open. Please encourage people to apply. Need masters in Social Work or Psychology

Kara Radecki shared a story about Safe Haven client success where a homeless person would come in every couple of months because the individual needed housing but then changed mind. This went on for 5 years until finally the person trusted them enough to accept help. The person was entered into the Safe Haven program. This demonstrates that homelessness and re-housing take time and continued engagement/consistency produces the outcomes necessary to end homelessness.

VI. WORKGROUP MEETING SCHEDULE – SAVE THE DATE

Friday, June 9, 2017
Friday, August 11, 2017
Friday, October 13, 2017
Friday, December 8, 2017

VII. ADJOURNMENT

The meeting adjourned at 10:23 a.m.

Minutes prepared by Kristy Peterschmidt, PCC Intern

Meeting Handouts: 2017 Point-In-Time Homeless Count, 2017 Point-In-Time Homeless Census, and Washington County CoC System Performance Outcomes

To be added to HSSN Workgroup email list, or the HSSN Coordinated and Centralized Assessment System, contact Annette Evans at Annette_Evans@co.washington.or.us.