



SHERIFF

WASHINGTON COUNTY

A MESSAGE FROM SHERIFF PAT GARRETT



A safe community provides its members confidence they're in the right place to raise families, work, attend school, practice their faith, set and achieve a range of goals. It is easy to see why being part of a community where people feel safe ranks high for all of us.

One of our strategic goals at the sheriff's office is for Washington County to be the safest major urban county in Oregon. According to FBI data for the most recent year recorded—2019—we hit that target. The extent to which we meet this goal depends greatly on how well we work together.

Creating safe communities is not only about deterring crimes, but also about building trust. Trust in which our communities report any crimes or suspicious activities, no matter how small or innocuous they may seem. Approaching law enforcement with a mindset of providing exemplary customer service and cultivating open communication ensures community priorities are understood, regularly assessed and proactive solutions can be implemented. The partnership between your community and our office is an essential component to meet our communities' expectations for professionalism and safety.

I want to thank you for your support to your community and sheriff's office.

Working together, we live in the safest urban county.

Pat Garrett

WCSO @ A GLANCE

WCSO Serves
629,000*

MANAGES WASHINGTON COUNTY'S ONLY JAIL

Responds to
96,208
calls for service

PROUD TO SERVE WASHINGTON COUNTY

Who patrols my neighborhood?

Generally, we are the primary responders for unincorporated urban and rural areas of Washington County. Cities typically have their own police agencies, though we still provide a variety of countywide services to these areas.

*Population forecasts for July 2021 provided by Washington County Land Use and Transportation, Planning and Development Services (4-15-21 update) based on recent trends and historical data from Portland State University population estimates.



Learn more:
[bit.ly/WCSO Patrols](https://bit.ly/WCSO_Patrols)

ENGAGING THE COMMUNITY

We are stronger together. More than ever before, public safety is a shared responsibility. Cultivating relationships with the communities we serve allows us to connect, better assess needs and provide proactive crime prevention education. Connectivity is key to building trust and maintaining healthy relationships, and is a dedicated responsibility of WCSO. Civilian Community Outreach Specialists work alongside our uniformed deputies to build relationships within our community and provide ongoing public safety education.

To connect with your Community Outreach Specialist call 503-846-2773

Interested in improving community safety? **START AT HOME**

Neighborhood Watch is one of the oldest and most effective crime prevention programs in the country, connecting the community together with law enforcement to deter crime and improve public safety. Starting a Neighborhood Watch program is simple, you begin by connecting with your neighbors. We can help!

Benefits of having a Neighborhood Watch

- Improved livability
- A team concept of neighbors working together
- Knowing your neighbors and looking out for one another
- Improved home security
- A partnership with the Sheriff's office
- A monthly e-newsletter Sheriff's Office News
- Information about available resources and services

Speak to your Community Outreach Specialist today to learn more.

LET'S CONNECT!

Keep the conversation going and stay up to date with what's happening in your community by following us on social — @WCSOOregon

WCSO Updates is an easy and entertaining way to receive email updates from Sheriff Pat Garrett and the Washington County Sheriff's Office Team.

SIGN UP to stay up to date on important news:
bit.ly/WCSO_signup





WASHINGTON COUNTY SHERIFF'S OFFICE

2020-2022 STRATEGIC PLAN

MISSION	VISION	WHO WE ARE	VALUES	REPUTATION
Conserving the peace through values driven services.	Enhancing public safety by fostering a culture of professionalism, compassion and trust within the communities we serve and our Sheriff's Office team. In fulfilling this vision, we are committed to achieving five main agency wide goals: <ol style="list-style-type: none"> 1. Strengthen staff relationships, foster professionalism, and build trust. 2. Be accountable in our commitment to our community and team. 3. Be the safest major urban County in Oregon. 4. Provide excellent customer service. 5. Be fiscally responsible. 	<ul style="list-style-type: none"> • 600+ professionals and 275+ volunteers • Manage Washington County's only jail • Provide county wide services to 629,000* community members; primary first responders for rural, urban unincorporated residents and our municipal contract partners • Safest major urban county in Oregon 	<ul style="list-style-type: none"> • Do your best: Ensures we follow through on our commitments to community members and our teammates • Do the right thing: Filter decisions through what's best for the community while supporting our team's success • Treat others the way you want to be treated: Seek to understand the perspective of others to best provide excellent service 	<ul style="list-style-type: none"> • Collaborative: We connect on a level that honors the needs and viewpoints of our community to support learning, evolution and transparency. • Prepared: Our professionals receive excellent training at our world class training center to be best prepared for the challenges of our important work and to stay safe. • Professional: We uphold the highest standards of best practices, consistently earning international accreditation for law enforcement and strong performance in jail management. • Agile: We seek the right solution for each situation and adapt practices to best meet the changing needs of our growing community.

GOALS	PURPOSE	STRATEGIC EMPHASIS
Strengthen staff relationships, foster professionalism, and build trust	When staff feel valued and respected they are empowered to excel. Sound investment in staff supports retention, attracts new professionals, and supports a healthy work environment and superior service.	<p>Staff Retention</p> <ul style="list-style-type: none"> • Develop plan by February 2020. • Prioritize staff input, involve a diverse cross section of staff, consider resource availability. • Early focus includes furnished break rooms, robust communication, celebrate successes, Senate Bill 1049 employment. <p>Transparency and Engagement</p> <ul style="list-style-type: none"> • Ensure open, clear communication with community organizations, non-profit partners, and community-led Enhanced Sheriff's Patrol District Advisory Committee and the Latino Advisory Commission. • Amid constraints on face-to-face engagement caused by COVID-19, maximize innovation to closely engage with community members. • Ensure conclusions of outside review of use of force policy and protocols includes community briefing and/or workshop. <p>Community Safety</p> <ul style="list-style-type: none"> • During COVID-19 pandemic, adapt procedures in a changing work environment to deliver public safety services while protecting the health of our front-line staff and community. <p>Increase Recruitment</p> <ul style="list-style-type: none"> • Recommendations by January 2020. • Increase recruitment team capacity and program effectiveness, using industry best-practices and a mix of internal and external experts. • Initial focus includes relocation reimbursement, enhanced marketing, explore employee referral program.
Be accountable in our commitment to our community and team	Effective accountability fosters success. Accountability is three-dimensional: top-down, bottom-up and sideways. We must grow accountability into the courage to check-in, measure progress and empower people to help solve problems along the way.	
Be the safest major urban county in Oregon	We must remain focused on what we do well, makes us outstanding, and fulfills our main mission to keep our community safe. Our community deserves to feel and be.	
Provide excellent customer service	We exist for our public. Like any great service provider, we want our community members to feel they are our most valuable customer. Toward that aim, we are committed to ensuring our staff have the skills and tools necessary to be excellent problem solvers and connect people with the right resources.	
Be fiscally responsible	Stewarding over \$134 million in public funds, we are proud to provide our 629,000 residents* with high-quality service while continuing to make fiscal responsibility a top priority. *Population estimates as of July 2021 based on Portland State University population estimates and extrapolated by Washington County Land Use and Transportation, Planning and Development Services.	

PLANNING YOUR 9PM ROUTINE



Have you seen or heard about the 9PM Routine on social media? It's become a popular—and simple—way for community members to protect their home and property. Every night at 9:00PM, we encourage you to bring in valuables, lock up your property and turn on exterior lights to reduce the likelihood of falling victim to property crimes.



LOCK UP:

Lock your vehicle and keep valuables out of view, take valuables with you or leave them secured at home whenever possible.

Remember to lock windows, doors, garages, sheds, and gates every night and whenever you leave the house.

Lock up bikes and other valuable items or bring them in to your garage, shed or out of sight.



LIGHT UP

A well-maintained yard and well-lit exterior of your home deters would be burglars from feeling hidden.

When you are on the go at night be visible by wearing bright and/or reflective clothes, and carrying a flashlight, or other illuminating device.

For an additional step, after you light up your home's exterior check that your security cameras are on and working as well as set an alarm if you choose to have one.



REPORT

Call 9-1-1 or non-emergency at 503-629-0111 to report anything that seems suspicious or makes you uncomfortable; communicating what you see is key to preventing or deterring crime. If it doesn't look right, it probably isn't; listen to your intuition.

PLANNING YOUR 9PM ROUTINE

(continued from the front)



BRING IN

Keep packages secure by scheduling deliveries while you are home or sent to your work, have a trusted neighbor pick them up, use a service like Amazon Locker, USPS Mailbox or install security cameras.

When out of town suspend your newspaper delivery and place a hold on your mail.

Bring in all valuables from your car and garage every time you get out of your vehicle. This includes the garage door opener.

Identify and mark all valuables with your driver license number. This makes it difficult for thieves to resell your property and easier to have it returned if lost or stolen. Bikes and catalytic converters are a common item WCSO encourages community members to mark for easy identification if stolen.

Create an inventory list of all your valuables. Include serial numbers and photographs.



SHERIFF

WASHINGTON COUNTY

STAY CONNECTED

Learn more about the 9PM Routine and public safety in your community by connecting with us on social: @WCCSOOregon

WCCSOOregon.org

IS YOUR CAR LOCKED?

Unlocked vehicles or open garage doors are perfect targets for thefts.

Always lock your doors, thieves take the easy route.



SAFEGUARD YOUR PROPERTY

Lock It – Lock your house, garage and vehicle doors. Many criminals simply just check to see if doors are unlocked. Don't create an easy opportunity for crime.

Light It – Whether you are home or away, leave the porch light on. Thieves thrive in the dark; keep it lit so they will keep away!

Hide It - Don't leave your garage door opener in your vehicle. That's the easiest way for a thief to get into your garage and possibly your home. Bring it into the house with you as you leave your car.

Remove It – Bring your keys, electronic devices, spare change, gym bag and all other items in the house. Valuables left in the car are easy targets.

Report It – Call 9-1-1 or non-emergency at 503-629-0111 to report anything that seems suspicious or makes you uncomfortable; communicating what you see is key to preventing or deterring crime. If it doesn't look right, it probably isn't; listen to your intuition.

Establish It - Organize a Neighborhood Watch group. Partner with the Washington County Sheriff's Office to enhance your neighborhood livability: bit.ly/WCSO_NeighborhoodWatch

Learn More | www.wcsheriff-or.com