



Washington County Community Participation Transition Planning

**Final Report to the Board of County Commissioners
January 12, 2016**

Consulting Team



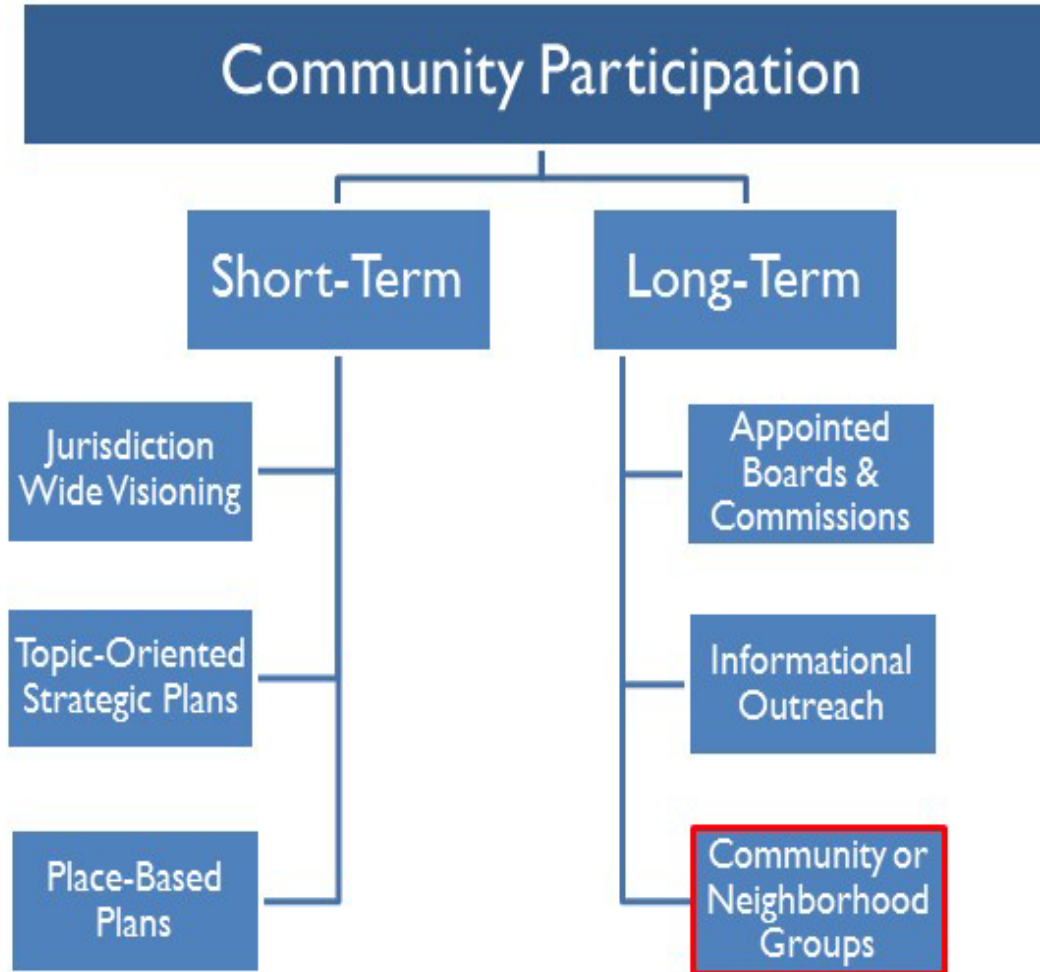
SOLID GROUND
CONSULTING

Joe Hertzberg
Holly Van Houten

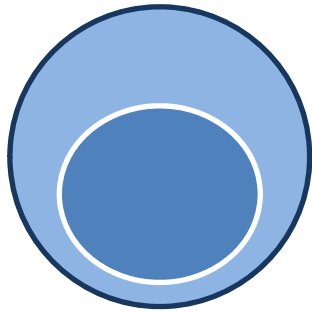
Transition Planning Team

CCI Nominees	Bruce Bartlett	CPO 1
	Jim Long	CPO 4M
	Kathy Stallkamp	CPO 4K
At-Large: Under-Represented	Eduardo Corona	
	Pablo Nieves-Valenzuela	
Practitioner	Sheri Wantland	Clean Water Services
City/Special District	Liz Newton	City of Tigard
	Corinne Weiss	City of Hillsboro
	Bob Wayt	Tualatin Hills Park and Recreation District
County Staff	Victoria Saager	Washington County, Land Use & Transportation
	Bill Steele	Washington County, Sheriff's Office
At-Large: General	Mary Manseau	
	Luis Nava	

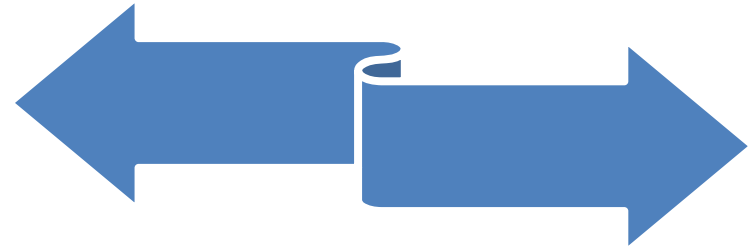
TYPES OF COMMUNITY PARTICIPATION



BOARD DIRECTION TO TEAM



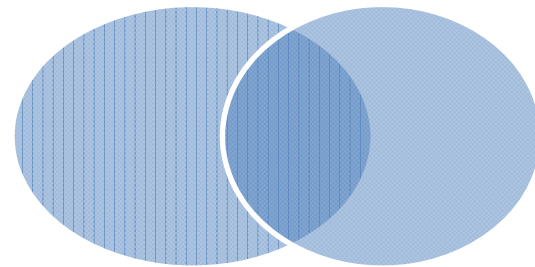
Scope



Purpose



Content



Constituencies

ASPIRATIONAL VISION AND UNDERLYING PHILOSOPHY

- “active engagement is the engine of democracy”
- “participation strengthens the sense of community”
 - “opportunities for all”
 - “people from all walks of life”
 - “meaningfully engage”
 - “real two-way dialogue”
- “help shape decisions that affect their lives”
- “broad participation of diverse community members”
 - “open and responsive government”
- “government is transparent, cares, listens, and responds”
 - “public officials appreciate community participation”
- “opportunities for civic education and leadership training”
 - “the County partners with other jurisdictions”

MAJOR TRANSITION TEAM SUGGESTIONS

- A. Retain basic elements of current system**
- B. Create new Community Participation Advisory Commission and population-specific subcommittees**
- C. Acknowledge organizations representing communities of interest and identity**
- D. Work with others to create an integrated system**
- E. Create a kit of digital tools available to all elements of the program**
- F. Determine the best staffing model**
- G. Consider alternatives for Information, Referral, and Troubleshooting**

MAJOR TRANSITION TEAM SUGGESTIONS

A. Retain basic elements of current system

- Discontinue use of the word “citizen”
- Retain CPO system, with CCI as a “roll-up” structure
- Acknowledgement for organizations representing smaller areas

MAJOR TRANSITION TEAM SUGGESTIONS

B. Create new Community Participation Advisory Commission (CPAC) with subcommittees for diversity, youth, and business

MAJOR TRANSITION TEAM SUGGESTIONS

C. Acknowledge organizations representing communities of interest and identity

- Establish standards and practices
- Existing and newly formed organizations
- Specify rights and responsibilities
- Ensure that the system is integrated, rather than two parallel systems

MAJOR TRANSITION TEAM SUGGESTIONS

D. Work with other jurisdictions and CPOs to create an integrated system

- Make CPO boundaries more meaningful
- Negotiate with each city
- Negotiate with each special service district
- Strengthen partnerships to build a more integrated, seamless system
- Collaborate to create education and training opportunities

MAJOR TRANSITION TEAM SUGGESTIONS

E. Create a kit of digital tools available to all elements of the program

MAJOR TRANSITION TEAM SUGGESTIONS

F. Determine the best staffing model

- Identify tasks that are better implemented by County staff or contractors
- Conduct a cost-benefit analysis
- Consider issuing an RFQ to identify potential contractors

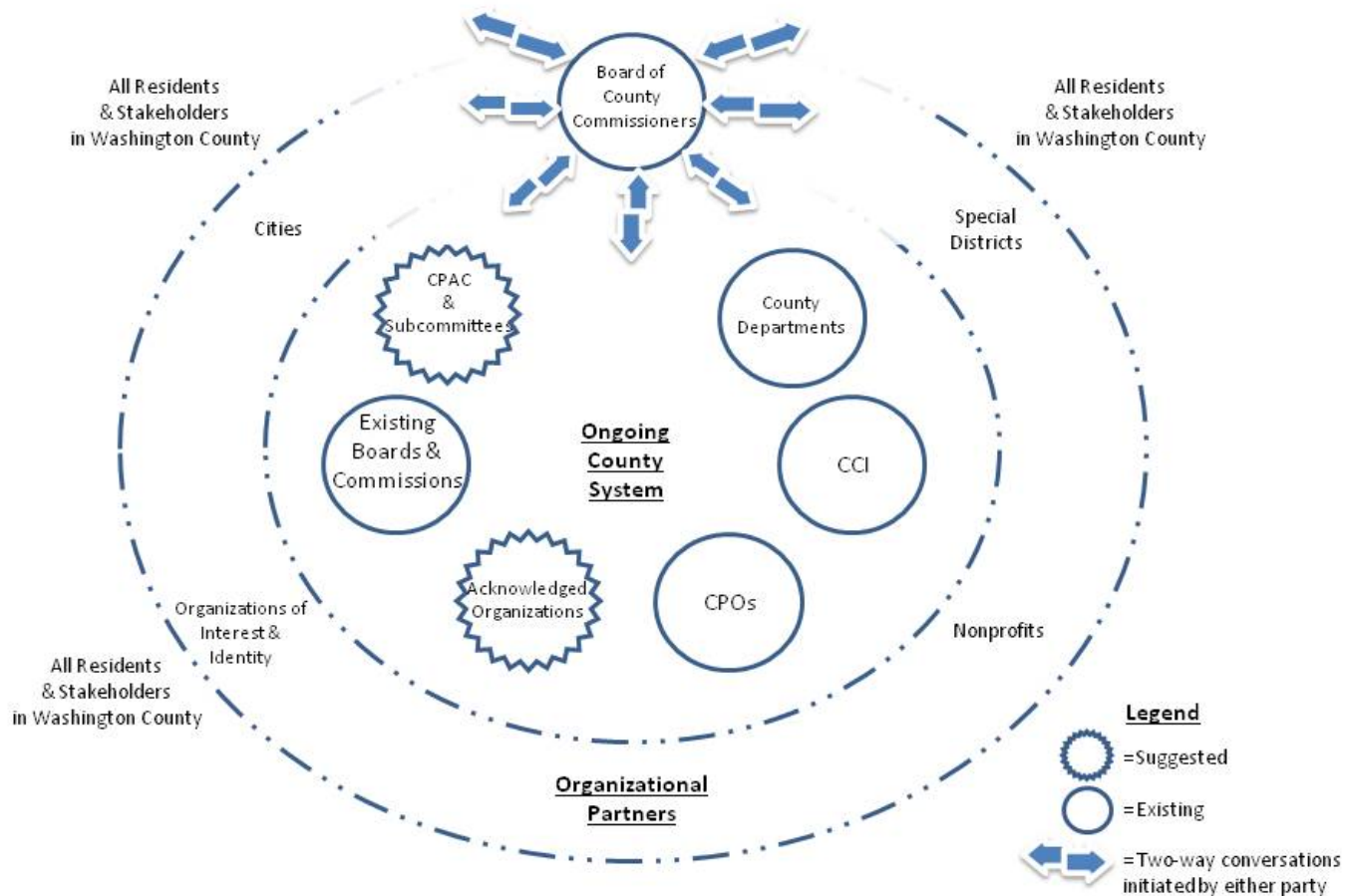
MAJOR TRANSITION TEAM SUGGESTIONS

G. Consider alternatives for Information, Referral, and Troubleshooting

- Single point of contact
- “No wrong door”
- Ombudsperson

PROPOSED "ARCHITECTURE"

Ongoing Community Participation in Washington County



DEFINING SUCCESS: OUTCOMES

- **Anyone can easily become aware of issues of interest.**
- **Anyone can easily obtain information and become involved.**
- **Public officials welcome public input and use it to craft better decisions.**
- **Individuals and groups can proactively raise their own issues of concern.**
- **Strong sense of two-way connection between the people and their government.**
- **People have a strong sense of community.**
- **The community is stronger and more resilient.**

NEXT STEPS

- **Provide Board direction**
- **Implementation**
 - Potential 2016 Action:
 - Determine staffing and budget for transition of CPO Program (must be done by July)
 - Bring in communities of identity and interest
 - Create digital toolkit
 - Initiate negotiations with cities and special districts
 - Strengthen geographic system
 - Staff takes lead, advised by CPAC or Transition Team



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