

Washington County Emergency Ambulance Services Franchise Agreement Performance Summary - July 2020

RESPONSE & COMPLIANCE DATA

4198	Total Responses							
2965	Compliant	Calls Eliminated Exempted Responses	C	N	S	W	Total	
287	Non-Compliant							
946	Exempted/Eliminated			1		1	2	
3252			679	959	819	795	3252	3250
			7	8	14	17	46	
		Code 1 Compliant						
		8 Minute Compliant	634	873	689	600	2796	
		11 Minute Compliant	1	0	27	52	80	
		30 Minute Compliant	0	0	3	40	43	2965
		Compliant	642	881	733	709	2965	
		Non-Compliant	37	78	86	86	287	3252
0.9117 Overall Compliance								

DISTRIBUTION & ACCOUNTING OF ALL RESPONSES

4198	Total Responses for the Month		
3252	911 Incident Responses	77.47%	ARMUP Responses = 15
	40 911 Incidents w/Multiple pts - Eliminated	0.95%	
	8 911 Incidents Out of County - Eliminated	0.19%	
	0 Snow Event	0.00%	
	0 Mobile Supervisor (MSU) - Eliminated	0.00%	
	898 Code 1 Incidents - Eliminated	21.39%	100.00%

EXEMPTION DATA & DISTRIBUTION

C	0/0		
N	1/1	2 requested	
S	0/0	2 granted	100.00%
W	1/1	0 denied	0.00%
	<i>(granted/denied)</i>		100.00%

CENTRAL EQUITY ZONE DATA

	Total Calls
	Eliminated per Franchise Agreement
	Exemption Granted
679	Total Responses for Zone
7	Code 1 Compliant Responses
634	8:29 Compliant Responses
1	11:29 Compliant Responses
0	30:29 Compliant Responses
642	Compliant Responses
37	Non-Compliant Responses
0.9455	Compliance Rate

		NonCom	Total	Ex/Elim
Code 1 Rate	0.8750	1	8	
8 Minute Rate	0.9463	36	670	
11 Minute Rate	1.0000	0	1	
30 Minute Rate	#DIV/0!	0	0	
		37	679	0

NORTH EQUITY ZONE DATA

	Total Calls
	Eliminated per Franchise Agreement
	Exemption Granted
958	Total Responses for Zone
8	Code 1 Compliant Responses
873	8:29 Compliant Responses
0	11:29 Compliant Responses
0	30:29 Compliant Responses
881	Compliant Responses
77	Non-Compliant Responses
0.9196	Compliance Rate

		NonCom	Total	Ex/Elim
Code 1 Rate	0.8000	2	10	
8 Minute Rate	0.9199	76	949	1
11 Minute Rate	#DIV/0!	0	0	
30 Minute Rate	#DIV/0!	0	0	
		78	959	1

SOUTH EQUITY ZONE DATA

819	Total Calls Eliminated per Franchise Agreement Exemption Granted Total Responses for Zone
14	Code 1 Compliant Responses
689	8:29 Compliant Responses
27	11:29 Compliant Responses
3	30:29 Compliant Responses
733	Compliant Responses
86	Non-Compliant Responses
0.8950	Compliance Rate

		NonCom	Total	Ex/Elim
Code 1 Rate	0.8750	2	16	
8 Minute Rate	0.9054	72	761	
11 Minute Rate	0.6923	12	39	
30 Minute Rate	1.0000	0	3	
		86	819	0

WEST EQUITY ZONE DATA

795	Total Calls Eliminated per Franchise Agreement Exemption Granted Total Responses for Zone
790	Total Responses for Zone
17	Code 1 Compliant Responses
600	8:29 Compliant Responses
52	11:29 Compliant Responses
40	30:29 Compliant Responses
709	Compliant Responses
81	Non-Compliant Responses
0.8975	Compliance Rate

		NonCom	Total	Ex/Elim
Code 1 Rate	0.85	3	20	
8 Minute Rate	0.91463	56	656	1
11 Minute Rate	0.68421	24	76	
30 Minute Rate	0.95238	0	42	
		82	795	1

ONE MINUTE DISPATCH TIME REQUIREMENT

24.08
25.82

Average for the Month (not to exceed 150% of 18 Month Rolling Average)
18 Month Rolling Average (not to exceed 60 seconds)

38.73 = 150% of MRA

UNIT HOUR UTILIZATION CALCULATION

Calculated Average Productivity/Efficiency Ratio

0.3795	<i>(not to exceed 0.4500)</i>
1	0.40
2	0.37
3	0.38
4	0.41
5	0.32
6	0.35
7	0.32
8	0.38
9	0.42
10	0.44
11	0.43
12	0.40
13	0.39
14	0.39
15	0.41
16	0.40
17	0.43
18	0.38
19	0.31
20	0.33
21	0.38
22	0.42
23	0.40
24	0.43
25	0.41
26	0.34

27	0.31
28	0.32
29	0.35
30	0.33
31	0.41

11.7644