

Washington County Emergency Ambulance Services Franchise Agreement Performance Summary - July 2018

RESPONSE & COMPLIANCE DATA

4137 Total Responses

2953 Compliant
298 Non-Compliant
886 Exempted/Eliminated

4137

	C	N	S	W	Total	
Calls	668	935	859	793	3255	
Eliminated					0	
Exempted	0	2	2	0	4	
Responses	668	933	857	793	3251	3255
Code 1 Compliant	12	15	15	16	58	
8 Minute Compliant	618	828	723	593	2762	
11 Minute Compliant	3	0	32	59	94	
30 Minute Compliant	0	0	0	39	39	
Compliant	633	843	770	707	2953	2953
Non-Compliant	35	90	87	86	298	3251

0.9083 Overall Compliance

DISTRIBUTION & ACCOUNTING OF ALL RESPONSES

4137 Total Responses for the Month

3251 911 Incident Responses	78.58%	(ARMUP Responses = 8)
68 911 Incidents w/Multiple pts - Eliminated	1.64%	
5 911 Incidents Out of County - Eliminated	0.12%	
0 Snow Event	0.00%	
1 Mobile Supervisor (MSU) - Eliminated	0.02%	
812 Code 1 Incidents - Eliminated	19.63%	

EXEMPTION DATA & DISTRIBUTION

C	0
N	2/2
S	2/2
W	0

(granted/denied)

4 requested	
4 granted	100.00%
0 denied	0.00%
	100.00%

CENTRAL EQUITY ZONE DATA

668	Total Calls
0	Eliminated per Franchise Agreement Exemption Granted
668	Total Responses for Zone
12	Code 1 Compliant Responses
618	8:29 Compliant Responses
3	11:29 Compliant Responses
0	30:29 Compliant Responses
633	Compliant Responses
35	Non-Compliant Responses
0.9476 Compliance Rate	

	NonCom	Total	Ex/Elim
Code 1 Rate 0.9231	1	13	0
8 Minute Rate 0.9479	34	652	0
11 Minute Rate 1.0000	0	3	0
30 Minute Rate #DIV/0!	0	0	0
	35	668	0

NORTH EQUITY ZONE DATA

935	Total Calls
2	Eliminated per Franchise Agreement Exemption Granted
933	Total Responses for Zone
15	Code 1 Compliant Responses
828	8:29 Compliant Responses
0	11:29 Compliant Responses
0	30:29 Compliant Responses
843	Compliant Responses
90	Non-Compliant Responses
0.9035 Compliance Rate	

	NonCom	Total	Ex/Elim
Code 1 Rate 0.9375	1	16	0
8 Minute Rate 0.9029	89	917	2
11 Minute Rate #DIV/0!	0	0	0
30 Minute Rate #DIV/0!	0	0	0
	90	933	2

SOUTH EQUITY ZONE DATA

859	Total Calls
2	Eliminated per Franchise Agreement Exemption Granted
857	Total Responses for Zone
15	Code 1 Compliant Responses
723	8:29 Compliant Responses
32	11:29 Compliant Responses
0	30:29 Compliant Responses
770	Compliant Responses
87	Non-Compliant Responses
0.8985 Compliance Rate	

		NonCom	Total	Ex/Elim
Code 1 Rate	0.8824	2	17	0
8 Minute Rate	0.9094	72	795	2
11 Minute Rate	0.7111	13	45	0
30 Minute Rate	#DIV/0!	0	0	0
		87	857	2

WEST EQUITY ZONE DATA

793	Total Calls
0	Eliminated per Franchise Agreement Exemption Granted
793	Total Responses for Zone
16	Code 1 Compliant Responses
593	8:29 Compliant Responses
59	11:29 Compliant Responses
39	30:29 Compliant Responses
707	Compliant Responses
86	Non-Compliant Responses
0.8916 Compliance Rate	

		NonCom	Total	Ex/Elim
Code 1 Rate	0.8	4	20	0
8 Minute Rate	0.905344	62	655	0
11 Minute Rate	0.746835	20	79	0
30 Minute Rate	1	0	39	0
		86	793	0

ONE MINUTE DISPATCH TIME REQUIREMENT

26.54 Average for the Month (not to exceed 150% of 18 Month Rolling Average)
21.71 18 Month Rolling Average (not to exceed 60 seconds) **32.56** = 150% of MRA

UNIT HOUR UTILIZATION CALCULATION

0.3868 Calculated Average Productivity/Efficiency Ratio
(not to exceed 0.4500)

1	0.3678
2	0.3696
3	0.4184
4	0.3292
5	0.3957
6	0.4071
7	0.3178
8	0.3816
9	0.4075
10	0.3884
11	0.4168
12	0.4116
13	0.3842
14	0.3373
15	0.3918
16	0.4419
17	0.4131
18	0.4317
19	0.4076
20	0.3586
21	0.3623
22	0.3327
23	0.3980
24	0.3746
25	0.4080
26	0.3552

27	0.3702
28	0.3684
29	0.3980
30	0.4090
31	0.4353

11.98932083