

Washington County Emergency Ambulance Services Franchise Agreement Performance Summary -January 2021

RESPONSE & COMPLIANCE DATA

4131 <u>Total Responses</u>							
2903 <u>Compliant</u>	Calls Eliminated Exempted Responses	C	N	S	W	Total	
283 <u>Non-Compliant</u>							
945 <u>Exempted/Eliminated</u>							
3186		686	934	808	763	3191	3189
	Code 1 Compliant	3	12	13	10	38	
	8 Minute Compliant	638	832	692	611	2773	
	11 Minute Compliant	0	0	23	39	62	
	30 Minute Compliant	0	0	0	30	30	
	Compliant	641	844	728	690	2903	2903
	Non-Compliant	44	88	79	72	283	3186
0.9097 Overall Compliance							

DISTRIBUTION & ACCOUNTING OF ALL RESPONSES

4131 <u>Total Responses for the Month</u>			
3186 <u>911 Incident Responses</u>	77.12%	ARMUP Responses = 16	
37 <u>911 Incidents w/Multiple pts - Eliminated</u>	0.90%		
12 <u>911 Incidents Out of County - Eliminated</u>	0.29%		
2 <u>Snow Event</u>	0.05%		
0 <u>Mobile Supervisor (MSU) - Eliminated</u>	0.00%		
894 <u>Code 1 Incidents - Eliminated</u>	21.64%	100.00%	

EXEMPTION DATA & DISTRIBUTION

C	0/0		
N	0/0		
S	0/0	2 requested	
W	2/0	2 granted	100.00%
	<i>(granted/denied)</i>	0 denied	0.00%
			100.00%

CENTRAL EQUITY ZONE DATA

	Total Calls Eliminated per Franchise Agreement Exemption Granted
685	Total Responses for Zone
3	Code 1 Compliant Responses
638	8:29 Compliant Responses
0	11:29 Compliant Responses
0	30:29 Compliant Responses
641	Compliant Responses
44	Non-Compliant Responses
0.9358	Compliance Rate

	NonCom	Total	Ex/Elim
Code 1 Rate 0.7500	1	4	
8 Minute Rate 0.9369	43	681	
11 Minute Rate #DIV/0!	0	0	
30 Minute Rate #DIV/0!	0	0	
	44	685	0

NORTH EQUITY ZONE DATA

	Total Calls Eliminated per Franchise Agreement Exemption Granted
932	Total Responses for Zone
12	Code 1 Compliant Responses
832	8:29 Compliant Responses
0	11:29 Compliant Responses
0	30:29 Compliant Responses
844	Compliant Responses
88	Non-Compliant Responses
0.9056	Compliance Rate

	NonCom	Total	Ex/Elim
Code 1 Rate 0.9231	1	13	
8 Minute Rate 0.9053	87	919	
11 Minute Rate #DIV/0!	0	0	
30 Minute Rate #DIV/0!	0	0	
	88	932	0

SOUTH EQUITY ZONE DATA

807	Total Calls Eliminated per Franchise Agreement Exemption Granted Total Responses for Zone
13	Code 1 Compliant Responses
692	8:29 Compliant Responses
23	11:29 Compliant Responses
0	30:29 Compliant Responses
728	Compliant Responses
79	Non-Compliant Responses
0.9021	Compliance Rate

		NonCom	Total	Ex/Elim
Code 1 Rate	0.9286	1	14	
8 Minute Rate	0.9069	71	763	
11 Minute Rate	0.7667	7	30	
30 Minute Rate	#DIV/0!	0	0	
		79	807	0

WEST EQUITY ZONE DATA

760	Total Calls Eliminated per Franchise Agreement Exemption Granted Total Responses for Zone
759	Total Responses for Zone
10	Code 1 Compliant Responses
611	8:29 Compliant Responses
39	11:29 Compliant Responses
30	30:29 Compliant Responses
690	Compliant Responses
69	Non-Compliant Responses
0.9091	Compliance Rate

		NonCom	Total	Ex/Elim
Code 1 Rate	0.71429	4	14	
8 Minute Rate	0.93282	44	655	
11 Minute Rate	0.62903	23	62	2
30 Minute Rate	0.96774	0	31	
		71	760	2

ONE MINUTE DISPATCH TIME REQUIREMENT

25.51 Average for the Month (not to exceed 150% of 18 Month Rolling Average)
26.24 18 Month Rolling Average (not to exceed 60 seconds) **39.37** = 150% of MRA

UNIT HOUR UTILIZATION CALCULATION

Calculated Average Productivity/Efficiency Ratio

0.3467	<i>(not to exceed 0.4500)</i>
1	0.3381
2	0.2905
3	0.2624
4	0.3503
5	0.3365
6	0.3503
7	0.4188
8	0.3799
9	0.3052
10	0.3743
11	0.3807
12	0.3532
13	0.3623
14	0.3881
15	0.3561
16	0.3169
17	0.2947
18	0.3139
19	0.3232
20	0.3687
21	0.4040
22	0.3607
23	0.3221
24	0.3738
25	0.3624
26	0.3405

27	0.3507
28	0.3666
29	0.3409
30	0.3451
31	0.3177

10.7484