

Washington County Emergency Ambulance Services Franchise Agreement Performance Summary -October 2020

RESPONSE & COMPLIANCE DATA

4123	Total Responses							
2941	Compliant	Calls Eliminated Exempted Responses	C	N	S	W	Total	
295	Non-Compliant						0	
887	Exempted/Eliminated					2	2	
3236			680	962	813	781	3236	3234
		Code 1 Compliant	5	5	6	18	34	
		8 Minute Compliant	629	876	695	593	2793	
		11 Minute Compliant	1	0	30	55	86	
		30 Minute Compliant	0	0	1	27	28	
		Compliant	635	881	732	693	2941	2941
		Non-Compliant	45	81	81	88	295	
								3236

0.9088 Overall Compliance

DISTRIBUTION & ACCOUNTING OF ALL RESPONSES

4123	Total Responses for the Month		
3236	911 Incident Responses	78.49%	ARMUP Responses = 9
38	911 Incidents w/Multiple pts - Eliminated	0.92%	
8	911 Incidents Out of County - Eliminated	0.19%	
0	Snow Event	0.00%	
0	Mobile Supervisor (MSU) - Eliminated	0.00%	
841	Code 1 Incidents - Eliminated	20.40%	100.00%

EXEMPTION DATA & DISTRIBUTION

C	0/0		
N	0/0		
S	0/0	2 requested	
W	2/0	2 granted	100.00%
	<i>(granted/denied)</i>	0 denied	0.00%
			100.00%

CENTRAL EQUITY ZONE DATA

	Total Calls
	Eliminated per Franchise Agreement
	Exemption Granted
680	Total Responses for Zone
5	Code 1 Compliant Responses
629	8:29 Compliant Responses
1	11:29 Compliant Responses
0	30:29 Compliant Responses
635	Compliant Responses
45	Non-Compliant Responses
0.9338	Compliance Rate

		NonCom	Total	Ex/Elim
Code 1 Rate	1.0000	0	5	
8 Minute Rate	0.9332	45	674	
11 Minute Rate	1.0000	0	1	
30 Minute Rate	#DIV/0!	0	0	
		45	696	0

NORTH EQUITY ZONE DATA

	Total Calls
	Eliminated per Franchise Agreement
	Exemption Granted
962	Total Responses for Zone
5	Code 1 Compliant Responses
876	8:29 Compliant Responses
0	11:29 Compliant Responses
0	30:29 Compliant Responses
881	Compliant Responses
81	Non-Compliant Responses
0.9158	Compliance Rate

		NonCom	Total	Ex/Elim
Code 1 Rate	0.8333	1	6	
8 Minute Rate	0.9163	80	956	
11 Minute Rate	#DIV/0!	0	0	
30 Minute Rate	#DIV/0!	0	0	
		81	870	0

SOUTH EQUITY ZONE DATA

813	Total Calls Eliminated per Franchise Agreement Exemption Granted Total Responses for Zone
6	Code 1 Compliant Responses
695	8:29 Compliant Responses
30	11:29 Compliant Responses
1	30:29 Compliant Responses
732	Compliant Responses
81	Non-Compliant Responses
0.9004	Compliance Rate

		NonCom	Total	Ex/Elim
Code 1 Rate	0.5455	5	11	
8 Minute Rate	0.9133	66	761	
11 Minute Rate	0.7500	10	40	
30 Minute Rate	1.0000	0	1	
		81	777	0

WEST EQUITY ZONE DATA

782	Total Calls Eliminated per Franchise Agreement Exemption Granted Total Responses for Zone
774	Total Responses for Zone
18	Code 1 Compliant Responses
593	8:29 Compliant Responses
55	11:29 Compliant Responses
27	30:29 Compliant Responses
693	Compliant Responses
81	Non-Compliant Responses
0.8953	Compliance Rate

		NonCom	Total	Ex/Elim
Code 1 Rate	0.81818	4	22	
8 Minute Rate	0.92081	51	644	
11 Minute Rate	0.64706	30	85	
30 Minute Rate	0.9	0	30	2
		83	782	2

ONE MINUTE DISPATCH TIME REQUIREMENT

28.22 Average for the Month (not to exceed 150% of 18 Month Rolling Average)
26.08 18 Month Rolling Average (not to exceed 60 seconds) **39.13** = 150% of MRA

UNIT HOUR UTILIZATION CALCULATION

Calculated Average Productivity/Efficiency Ratio

0.3655	<i>(not to exceed 0.4500)</i>
1	0.3780
2	0.4114
3	0.3237
4	0.3283
5	0.3473
6	0.4227
7	0.4092
8	0.3683
9	0.3889
10	0.3875
11	0.3270
12	0.3743
13	0.3827
14	0.3905
15	0.4171
16	0.3840
17	0.3617
18	0.3553
19	0.3120
20	0.3627
21	0.3434
22	0.3496
23	0.3371
24	0.3389
25	0.3564
26	0.3573

27	0.3609
28	0.4038
29	0.3570
30	0.3397
31	0.3520

11.3290