

Washington County Emergency Ambulance Services Franchise Agreement Performance Summary - June 2014

RESPONSE & COMPLIANCE DATA

3166 Total Responses						
2123 Compliant	Calls Eliminated Exempted Responses	C	N	S	W	Total
220 Non-Compliant		583	608	618	549	2358
15 Exempted/Eliminated		3	4	5		12
2358		1	1	1		3
		579	603	612	549	2343
						2358
	Code 1 Compliant	29	22	18	34	103
	8 Minute Compliant	518	521	499	403	1941
	11 Minute Compliant	1		22	27	50
	30 Minute Compliant			1	28	29
						2123
	Compliant	548	543	540	492	2123
	Non-Compliant	31	60	72	57	220
						2343
						2343
	0.9061 Overall Compliance					

DISTRIBUTION & ACCOUNTING OF ALL RESPONSES

3166 Total Responses for the Month			
2358 911 Incident Responses	74.48%		(ARMUP Responses = 3)
20 911 Incidents w/Multiple pts - Eliminated	0.63%		
7 911 Incidents Out of County - Eliminated	0.22%		
11 Mobile Supervisor (MSU) - Eliminated	0.35%		
770 Code 1 Incidents - Eliminated	24.32%	100.00%	

EXEMPTION DATA & DISTRIBUTION

C	1 / 0		
N	1 / 1		
S	1 / 0		
W	0 / 0		
	<i>(granted/denied)</i>		
		4 requested	
		3 granted	75.00%
		1 denied	25.00%
			100.00%

CENTRAL EQUITY ZONE DATA

583	Total Calls
3	Eliminated per Franchise Agreement
1	Exemption Granted
579	Total Responses for Zone
29	Code 1 Compliant Responses
518	8:29 Compliant Responses
1	11:29 Compliant Responses
	30:29 Compliant Responses
548	Compliant Responses
31	Non-Compliant Responses
0.9465 Compliance Rate	

	NonCom	Total	Ex/Elim
Code 1 Rate 0.9667	1	30	
8 Minute Rate 0.9435	30	549	4
11 Minute Rate 1.0000	0	1	
30 Minute Rate #####			
	31	580	4

NORTH EQUITY ZONE DATA

608	Total Calls
4	Eliminated per Franchise Agreement
1	Exemption Granted
603	Total Responses for Zone
22	Code 1 Compliant Responses
521	8:29 Compliant Responses
	11:29 Compliant Responses
	30:29 Compliant Responses
543	Compliant Responses
60	Non-Compliant Responses
0.9005 Compliance Rate	

	NonCom	Total	Ex/Elim
Code 1 Rate 0.9167	2	24	
8 Minute Rate 0.8998	58	579	5
11 Minute Rate #####			
30 Minute Rate #####			
	60	603	5

SOUTH EQUITY ZONE DATA

618	Total Calls
5	Eliminated per Franchise Agreement
1	Exemption Granted
612	Total Responses for Zone
18	Code 1 Compliant Responses
499	8:29 Compliant Responses
22	11:29 Compliant Responses
1	30:29 Compliant Responses
540	Compliant Responses
72	Non-Compliant Responses
0.8824	Compliance Rate

	NonCom	Total	Ex/Elim
Code 1 Rate 0.7500	6	24	
8 Minute Rate 0.8943	57	558	6
11 Minute Rate 0.7586	7	29	
30 Minute Rate 1.0000	0	1	
	70	612	6

WEST EQUITY ZONE DATA

549	Total Calls
	Eliminated per Franchise Agreement
	Exemption Granted
549	Total Responses for Zone
34	Code 1 Compliant Responses
403	8:29 Compliant Responses
27	11:29 Compliant Responses
28	30:29 Compliant Responses
492	Compliant Responses
57	Non-Compliant Responses
0.8962	Compliance Rate

	NonCom	Total	Ex/Elim
Code 1 Rate 0.85	6	40	
8 Minute Rate 0.9056	42	445	
11 Minute Rate 0.75	9	36	
30 Minute Rate 1	0	28	
	57	549	0

ONE MINUTE DISPATCH TIME REQUIREMENT

9 Dispatches greater than 60 seconds which were not reassignments or upgraded responses
(not to exceed 11 incidents per month)

UNIT HOUR UTILIZATION CALCULATION

0.3798 Calculated Average Productivity/Efficiency Ratio
(not to exceed 0.4500)

1	0.4449
2	0.3644
3	0.3601
4	0.3614
5	0.3527
6	0.4058
7	0.3800
8	0.4037
9	0.4589
10	0.4003
11	0.3791
12	0.3556
13	0.3434
14	0.3355
15	0.4693
16	0.3592
17	0.3546
18	0.3625
19	0.3558
20	0.3673
21	0.4102
22	0.3816
23	0.4018
24	0.3725
25	0.3204
26	0.3629
27	0.4097
28	0.3453
29	0.3645
30	0.4093
31	

11.39264583