

Washington County Emergency Ambulance Services Franchise Agreement Performance Summary - July 2015

RESPONSE & COMPLIANCE DATA

3800 Total Responses

2527 Compliant
350 Non-Compliant
17 Exempted/Eliminated

2894

0.9067 CART Pilot Data Compliance

0.8783 Overall Compliance

	2	1	4	2	Total	
	C	N	S	W		
Calls	634	821	733	706	2894	
Eliminated	4	4	3	3	14	
Exempted	0	2	1	0	3	
Responses	630	815	729	703	2877	2894
Code 1 Compliant	15	22	32	43	112	
8 Minute Compliant	544	720	544	500	2308	
11 Minute Compliant	1		24	58	83	
30 Minute Compliant				24	24	2527
Compliant	560	742	600	625	2527	
Non-Compliant	70	73	129	78	350	2877

DISTRIBUTION & ACCOUNTING OF ALL RESPONSES

3800 Total Responses for the Month

2894 911 Incident Responses

23 911 Incidents w/Multiple pts - Eliminated

14 911 Incidents Out of County - Eliminated

21 Mobile Supervisor (MSU) - Eliminated

848 Code 1 Incidents - Eliminated

76.16%

0.61%

0.37%

0.55%

22.32%

(ARMUP Responses = 9)

Includes 11 from the Air Show

100.00%

EXEMPTION DATA & DISTRIBUTION

CART Pilot Data

91 / 1

C	0 / 0
N	2 / 0
S	1 / 1
W	0 / 0

(granted/denied)

CART Pilot Data

94	4 requested	
93	3 granted	75.00%
1	1 denied	25.00%
		100.00%

CENTRAL EQUITY ZONE DATA

634	Total Calls
4	Eliminated per Franchise Agreement
0	Exemption Granted
630	Total Responses for Zone
15	Code 1 Compliant Responses
544	8:29 Compliant Responses
1	11:29 Compliant Responses
	30:29 Compliant Responses
560	Compliant Responses
70	Non-Compliant Responses
0.8889 Compliance Rate	

	NonCom	Total	Ex/Elim
Code 1 Rate 0.8824	2	17	
8 Minute Rate 0.8903	67	611	4
11 Minute Rate 0.5000	1	2	
30 Minute Rate #####			
	70	630	4

NORTH EQUITY ZONE DATA

821	Total Calls
4	Eliminated per Franchise Agreement
2	Exemption Granted
815	Total Responses for Zone
22	Code 1 Compliant Responses
720	8:29 Compliant Responses
	11:29 Compliant Responses
	30:29 Compliant Responses
742	Compliant Responses
73	Non-Compliant Responses
0.9104 Compliance Rate	

	NonCom	Total	Ex/Elim
Code 1 Rate 0.8462	4	26	
8 Minute Rate 0.9125	69	789	6
11 Minute Rate #####			
30 Minute Rate #####			
	73	815	6

SOUTH EQUITY ZONE DATA

CART Pilot Data

733	733	Total Calls
3	3	Eliminated per Franchise Agreement
91	1	Exemption Granted
639	729	Total Responses for Zone
32	32	Code 1 Compliant Responses
544	544	8:29 Compliant Responses
24	24	11:29 Compliant Responses
		30:29 Compliant Responses
600	600	Compliant Responses
39	129	Non-Compliant Responses
0.9390	0.8230	Compliance Rate

	NonCom	Total	Ex/Elim
Code 1 Rate 0.7805	9	41	
8 Minute Rate 0.8318	110	654	3
11 Minute Rate 0.7059	10	34	1
30 Minute Rate #####			
	129	729	4

CART Pilot Data

	NonCom	Total	Ex/Elim
Code 1 Rate 0.8889	4	36	5
8 Minute Rate 0.9527	27	571	86
11 Minute Rate 0.7500	8	32	3
30 Minute Rate #####			
	39	639	94

WEST EQUITY ZONE DATA

706	Total Calls
3	Eliminated per Franchise Agreement
0	Exemption Granted
703	Total Responses for Zone
43	Code 1 Compliant Responses
500	8:29 Compliant Responses
58	11:29 Compliant Responses
24	30:29 Compliant Responses
625	Compliant Responses
78	Non-Compliant Responses
0.8890	Compliance Rate

	NonCom	Total	Ex/Elim
Code 1 Rate 0.8776	6	49	
8 Minute Rate 0.8977	57	557	3
11 Minute Rate 0.8056	14	72	
30 Minute Rate 0.96	1	25	
	78	703	3

ONE MINUTE DISPATCH TIME REQUIREMENT

10 Dispatches greater than 60 seconds which were not reassignments or upgraded responses
(not to exceed 11 incidents per month)

UNIT HOUR UTILIZATION CALCULATION

0.3813 Calculated Average Productivity/Efficiency Ratio
(not to exceed 0.4500)

1	0.3686
2	0.3911
3	0.3079
4	0.3485
5	0.3339
6	0.3946
7	0.3669
8	0.4027
9	0.4400
10	0.3970
11	0.4006
12	0.3667
13	0.3822
14	0.3801
15	0.3608
16	0.3806
17	0.3858
18	0.4366
19	0.4694
20	0.3761
21	0.3381
22	0.3634
23	0.3768
24	0.4012
25	0.3683
26	0.3654
27	0.3821
28	0.4122
29	0.3365
30	0.3896
31	0.3956

11.8193