

Washington County Emergency Ambulance Services Franchise Agreement Performance Summary - August 2015

RESPONSE & COMPLIANCE DATA

3593 Total Responses

2458 Compliant
334 Non-Compliant
7 Exempted/Eliminated

2799

	C	N	S	W	Total
Calls	641	743	701	714	2799
Eliminated	0	1	0	0	1
Exempted	1	0	1	4	6
Responses	640	742	700	710	2792
Code 1 Compliant	17	22	36	50	125
8 Minute Compliant	554	654	513	501	2222
11 Minute Compliant	2		21	42	65
30 Minute Compliant				46	46
Compliant	573	676	570	639	2458
Non-Compliant	67	66	130	71	334
					2792

0.9168 CART Pilot Data Compliance

0.8804 Overall Compliance

DISTRIBUTION & ACCOUNTING OF ALL RESPONSES

3593 Total Responses for the Month

2799 911 Incident Responses

28 911 Incidents w/Multiple pts - Eliminated

7 911 Incidents Out of County - Eliminated

24 Mobile Supervisor (MSU) - Eliminated

735 Code 1 Incidents - Eliminated

77.90%

(ARMUP Responses = 2)

0.78%

0.19%

0.67%

20.46%

100.00%

EXEMPTION DATA & DISTRIBUTION

CART Pilot Data

112 / 0

C	1 / 0
N	0 / 0
S	1 / 0
W	4 / 0

(granted/denied)

CART Pilot Data

117

6 requested

117

6 granted

100.00%

0

0 denied

0.00%

100.00%

CENTRAL EQUITY ZONE DATA

641	Total Calls
0	Eliminated per Franchise Agreement
1	Exemption Granted
640	Total Responses for Zone
17	Code 1 Compliant Responses
554	8:29 Compliant Responses
2	11:29 Compliant Responses
	30:29 Compliant Responses
573	Compliant Responses
67	Non-Compliant Responses
0.8953 Compliance Rate	

	NonCom	Total	Ex/Elim
Code 1 Rate 0.8947	2	19	
8 Minute Rate 0.8950	65	619	1
11 Minute Rate 1.0000	0	2	
30 Minute Rate #####			
	67	640	1

NORTH EQUITY ZONE DATA

743	Total Calls
1	Eliminated per Franchise Agreement
0	Exemption Granted
742	Total Responses for Zone
22	Code 1 Compliant Responses
654	8:29 Compliant Responses
	11:29 Compliant Responses
	30:29 Compliant Responses
676	Compliant Responses
66	Non-Compliant Responses
0.9111 Compliance Rate	

	NonCom	Total	Ex/Elim
Code 1 Rate 0.9167	2	24	
8 Minute Rate 0.9109	64	718	1
11 Minute Rate #####			
30 Minute Rate #####			
	66	742	1

SOUTH EQUITY ZONE DATA

CART Pilot Data

701	701	Total Calls
0	0	Eliminated per Franchise Agreement
112	1	Exemption Granted
589	700	Total Responses for Zone
36	36	Code 1 Compliant Responses
513	513	8:29 Compliant Responses
21	21	11:29 Compliant Responses
		30:29 Compliant Responses
570	570	Compliant Responses
19	130	Non-Compliant Responses
0.9677	0.8143	Compliance Rate

	NonCom	Total	Ex/Elim
Code 1 Rate 0.8571	6	42	
8 Minute Rate 0.8130	118	631	1
11 Minute Rate 0.7778	6	27	
30 Minute Rate #####			
	130	700	1

CART Pilot Data

	NonCom	Total	Ex/Elim
Code 1 Rate 0.9231	3	39	3
8 Minute Rate 0.9753	13	526	106
11 Minute Rate 0.8750	3	24	3
30 Minute Rate #####			
	19	589	112

WEST EQUITY ZONE DATA

714	Total Calls
0	Eliminated per Franchise Agreement
4	Exemption Granted
710	Total Responses for Zone
50	Code 1 Compliant Responses
501	8:29 Compliant Responses
42	11:29 Compliant Responses
46	30:29 Compliant Responses
639	Compliant Responses
71	Non-Compliant Responses
0.9000	Compliance Rate

	NonCom	Total	Ex/Elim
Code 1 Rate 0.8065	12	62	
8 Minute Rate 0.9142	47	548	2
11 Minute Rate 0.8235	9	51	2
30 Minute Rate 0.9388	3	49	
	71	710	4

ONE MINUTE DISPATCH TIME REQUIREMENT

8 Dispatches greater than 60 seconds which were not reassignments or upgraded responses
(not to exceed 11 incidents per month)

UNIT HOUR UTILIZATION CALCULATION

0.3830 Calculated Average Productivity/Efficiency Ratio
(not to exceed 0.4500)

1	0.4474
2	0.3615
3	0.4393
4	0.3819
5	0.3533
6	0.3471
7	0.4321
8	0.3195
9	0.3765
10	0.3969
11	0.3692
12	0.3729
13	0.3842
14	0.3765
15	0.3704
16	0.4075
17	0.3659
18	0.3713
19	0.4320
20	0.4027
21	0.4082
22	0.3435
23	0.3483
24	0.3965
25	0.4022
26	0.3606
27	0.3727
28	0.3700
29	0.3445
30	0.3573
31	0.4596

11.87183918