

Washington County Emergency Ambulance Services Franchise Agreement Performance Summary - September 2015

RESPONSE & COMPLIANCE DATA

3467 Total Responses

2295 Compliant
346 Non-Compliant
21 Exempted/Eliminated

2662

	C	N	S	W	Total
Calls	626	733	638	665	2662
Eliminated	4	2	4	2	12
Exempted	4	5	0	0	9
Responses	618	726	634	663	2641
Code 1 Compliant	23	27	24	25	99
8 Minute Compliant	531	625	455	499	2110
11 Minute Compliant			17	35	52
30 Minute Compliant				34	34
Compliant	554	652	496	593	2295
Non-Compliant	64	74	138	70	346

0.9064 CART Pilot Data Compliance

0.8690 Overall Compliance

DISTRIBUTION & ACCOUNTING OF ALL RESPONSES

3467 Total Responses for the Month		
2662 911 Incident Responses	76.78%	(ARMUP Responses = 5)
20 911 Incidents w/Multiple pts - Eliminated	0.58%	
9 911 Incidents Out of County - Eliminated	0.26%	
8 Mobile Supervisor (MSU) - Eliminated	0.23%	
768 Code 1 Incidents - Eliminated	22.15%	100.00%

EXEMPTION DATA & DISTRIBUTION

CART Pilot Data

109 / 0

C	4 / 0
N	5 / 0
S	0 / 0
W	0 / 0

(granted/denied)

CART Pilot Data

118	9 requested	
118	9 granted	100.00%
0	0 denied	0.00%
		100.00%

CENTRAL EQUITY ZONE DATA

626	Total Calls
4	Eliminated per Franchise Agreement
4	Exemption Granted
618	Total Responses for Zone
23	Code 1 Compliant Responses
531	8:29 Compliant Responses
	11:29 Compliant Responses
	30:29 Compliant Responses
554	Compliant Responses
64	Non-Compliant Responses
0.8964 Compliance Rate	

	NonCom	Total	Ex/Elim
Code 1 Rate 0.9583	1	24	
8 Minute Rate 0.8939	63	594	8
11 Minute Rate #####			
30 Minute Rate #####			
	64	618	8

NORTH EQUITY ZONE DATA

733	Total Calls
2	Eliminated per Franchise Agreement
5	Exemption Granted
726	Total Responses for Zone
27	Code 1 Compliant Responses
625	8:29 Compliant Responses
	11:29 Compliant Responses
	30:29 Compliant Responses
652	Compliant Responses
74	Non-Compliant Responses
0.8981 Compliance Rate	

	NonCom	Total	Ex/Elim
Code 1 Rate 0.7941	7	34	
8 Minute Rate 0.9032	67	692	7
11 Minute Rate #####			
30 Minute Rate #####			
	74	726	7

SOUTH EQUITY ZONE DATA

CART Pilot Data

638	638	Total Calls
4	4	Eliminated per Franchise Agreement
109	0	Exemption Granted
525	634	Total Responses for Zone
24	24	Code 1 Compliant Responses
455	455	8:29 Compliant Responses
17	17	11:29 Compliant Responses
		30:29 Compliant Responses
496	496	Compliant Responses
29	138	Non-Compliant Responses
0.9448	0.7823	Compliance Rate

	NonCom	Total	Ex/Elim
Code 1 Rate 0.7500	8	32	0
8 Minute Rate 0.7899	121	576	4
11 Minute Rate 0.6538	9	26	0
30 Minute Rate #####			
	138	634	4

CART Pilot Data

	NonCom	Total	Ex/Elim
Code 1 Rate 0.9231	2	26	6
8 Minute Rate 0.9519	23	478	102
11 Minute Rate 0.8095	4	21	5
30 Minute Rate #####			
	29	525	113

WEST EQUITY ZONE DATA

665	Total Calls
2	Eliminated per Franchise Agreement
0	Exemption Granted
663	Total Responses for Zone
25	Code 1 Compliant Responses
499	8:29 Compliant Responses
35	11:29 Compliant Responses
34	30:29 Compliant Responses
593	Compliant Responses
70	Non-Compliant Responses
0.8944	Compliance Rate

	NonCom	Total	Ex/Elim
Code 1 Rate 0.8065	6	31	
8 Minute Rate 0.9207	43	542	2
11 Minute Rate 0.6604	18	53	
30 Minute Rate 0.9189	3	37	
	70	663	2

ONE MINUTE DISPATCH TIME REQUIREMENT

9 Dispatches greater than 60 seconds which were not reassignments or upgraded responses
(not to exceed 11 incidents per month)

UNIT HOUR UTILIZATION CALCULATION

0.3783 Calculated Average Productivity/Efficiency Ratio
(not to exceed 0.4500)

1	0.4264
2	0.4036
3	0.4386
4	0.3662
5	0.3698
6	0.3983
7	0.3469
8	0.4213
9	0.3342
10	0.3772
11	0.4187
12	0.3997
13	0.3651
14	0.4215
15	0.3556
16	0.3573
17	0.4135
18	0.4393
19	0.3514
20	0.3531
21	0.3835
22	0.3467
23	0.3259
24	0.3459
25	0.3883
26	0.3572
27	0.3957
28	0.3283
29	0.3542
30	0.3645
31	

11.34804452