

Washington County Emergency Ambulance Services Franchise Agreement Performance Summary - August 2011

RESPONSE & COMPLIANCE DATA

2946	Total Responses						
1836	Compliant						
	195 Non-Compliant						
	33 Exempted/Eliminated						
2064							

	C	N	S	W	Total	
Calls	469	559	504	532	2064	
Eliminated	10	6	6	6	28	
Exempted	1	0	2	2	5	
Responses	458	553	496	524	2031	2064
Code 1 Compliant	10	17	15	28	70	
8 Minute Compliant	407	475	410	392	1684	
11 Minute Compliant	1		23	38	62	
30 Minute Compliant				20	20	1836
Compliant	418	492	448	478	1836	
Non-Compliant	40	61	48	46	195	2031

0.9040 Overall Compliance

DISTRIBUTION & ACCOUNTING OF ALL RESPONSES

2945	Total Responses for the Month		
2064	911 Incident Responses	70.08%	
	35 911 Incidents w/Multiple pts - Eliminated	1.19%	
	7 911 Incidents Out of County - Eliminated	0.24%	
	2 Fire Transports (ARMUP) - Eliminated	0.07%	
	837 Code 1 Incidents - Eliminated	28.42%	100.00%

EXEMPTION DATA & DISTRIBUTION

C	1/0		
N	0/0		
S	2/1	8 requested	
W	2/2	5 granted	62.50%
	<i>(granted/denied)</i>	3 denied	37.50%
			100.00%

CENTRAL EQUITY ZONE DATA

469	Total Calls
10	Eliminated per Franchise Agreement
1	Exemption Granted
458	Total Responses for Zone
10	Code 1 Compliant Responses
407	8:29 Compliant Responses
1	11:29 Compliant Responses
	30:29 Compliant Responses
418	Compliant Responses
40	Non-Compliant Responses
0.9127 Compliance Rate	

	NonCom	Total	Ex/Elim
Code 1 Rate 1.2500	1	8	
8 Minute Rate 0.9126	39	446	11
11 Minute Rate 1.0000	0	1	
30 Minute Rate #####			
	40	455	11

NORTH EQUITY ZONE DATA

559	Total Calls
6	Eliminated per Franchise Agreement
0	Exemption Granted
553	Total Responses for Zone
17	Code 1 Compliant Responses
475	8:29 Compliant Responses
	11:29 Compliant Responses
	30:29 Compliant Responses
492	Compliant Responses
61	Non-Compliant Responses
0.8897 Compliance Rate	

	NonCom	Total	Ex/Elim
Code 1 Rate 0.8500	3	20	
8 Minute Rate 0.8912	58	533	6
11 Minute Rate #####			
30 Minute Rate #####			
	61	553	6

SOUTH EQUITY ZONE DATA

504	Total Calls
6	Eliminated per Franchise Agreement
2	Exemption Granted
496	Total Responses for Zone
15	Code 1 Compliant Responses
410	8:29 Compliant Responses
23	11:29 Compliant Responses
	30:29 Compliant Responses
448	Compliant Responses
48	Non-Compliant Responses
0.9032 Compliance Rate	

	NonCom	Total	Ex/Elim
Code 1 Rate 1.0000	0	15	0
8 Minute Rate 0.9091	41	451	8
11 Minute Rate 0.7667	7	30	0
30 Minute Rate #####			
	48	496	8

WEST EQUITY ZONE DATA

532	Total Calls
6	Eliminated per Franchise Agreement
2	Exemption Granted
524	Total Responses for Zone
28	Code 1 Compliant Responses
392	8:29 Compliant Responses
38	11:29 Compliant Responses
20	30:29 Compliant Responses
478	Compliant Responses
46	Non-Compliant Responses
0.9122 Compliance Rate	

	NonCom	Total	Ex/Elim
Code 1 Rate 0.9333	2	30	
8 Minute Rate 0.9095	39	431	6
11 Minute Rate 0.8837	5	43	2
30 Minute Rate 1		20	
	46	524	8

ONE MINUTE DISPATCH TIME REQUIREMENT

0 Dispatches greater than 60 seconds which were not reassignments or upgraded responses
(not to exceed 11 incidents per month)

UNIT HOUR UTILIZATION CALCULATION

0.3898 Calculated Average Productivity/Efficiency Ratio
(not to exceed 0.4500)

1	0.4190
2	0.3862
3	0.3586
4	0.3709
5	0.3294
6	0.4217
7	0.3606
8	0.4108
9	0.4501
10	0.3805
11	0.3555
12	0.4277
13	0.4850
14	0.3307
15	0.3738
16	0.4000
17	0.3484
18	0.4557
19	0.3717
20	0.3475
21	0.4094
22	0.3622
23	0.3750
24	0.3977
25	0.4587
26	0.3664
27	0.4366
28	0.4347
29	0.3548
30	0.4121
31	0.2918

12.0832329