

# Washington County Emergency Ambulance Services Franchise Agreement

## Performance Summary - December 2012

### RESPONSE & COMPLIANCE DATA

**3123** Total Responses

**1988** **Compliant**  
**194** **Non-Compliant**  
**18** **Exempted/Eliminated**

**2200**

	<b>C</b>	<b>N</b>	<b>S</b>	<b>W</b>	<b>Total</b>	
<b>Calls</b>	545	557	568	530	<b>2200</b>	
<b>Eliminated</b>	2	7	1	1	<b>11</b>	
<b>Exempted</b>	1	3	2	1	<b>7</b>	
<b>Responses</b>	542	547	565	528	<b>2182</b>	<b>2200</b>
<b>Code 1 Compliant</b>	15	14	17	20	<b>66</b>	
<b>8 Minute Compliant</b>	481	483	476	421	<b>1861</b>	
<b>11 Minute Compliant</b>	2		17	27	<b>46</b>	
<b>30 Minute Compliant</b>			1	14	<b>15</b>	
<b>Compliant</b>	498	497	511	482	<b>1988</b>	<b>1988</b>
<b>Non-Compliant</b>	44	50	54	46	<b>194</b>	<b>2182</b>

**0.9111** **Overall Compliance**

### DISTRIBUTION & ACCOUNTING OF ALL RESPONSES

<b>3123</b> <b>Total Responses for the Month</b>		
<b>2200</b> <b>911 Incident Responses</b>	<b>70.45%</b>	
<b>17</b> <b>911 Incidents w/Multiple pts - Eliminated</b>	<b>0.54%</b>	
<b>4</b> <b>911 Incidents Out of County - Eliminated</b>	<b>0.13%</b>	
<b>10</b> <b>Mobile Supervisor (MSU) - Eliminated</b>	<b>0.32%</b>	
<b>892</b> <b>Code 1 Incidents - Eliminated</b>	<b>28.56%</b>	<b>100.00%</b>

### EXEMPTION DATA & DISTRIBUTION

<b>C</b>	1 / 1		
<b>N</b>	3 / 1		
<b>S</b>	2 / 0	<b>9 requested</b>	
<b>W</b>	1 / 0	<b>7 granted</b>	77.78%
	<i>(granted/denied)</i>	<b>2 denied</b>	22.22%
			100.00%

**CENTRAL EQUITY ZONE DATA**

545	<b>Total Calls</b>
2	<b>Eliminated per Franchise Agreement</b>
1	<b>Exemption Granted</b>
542	<b>Total Responses for Zone</b>
15	<b>Code 1 Compliant Responses</b>
481	<b>8:29 Compliant Responses</b>
2	<b>11:29 Compliant Responses</b>
	<b>30:29 Compliant Responses</b>
498	<b>Compliant Responses</b>
44	<b>Non-Compliant Responses</b>
<b>0.9188 Compliance Rate</b>	

	<b>NonCom</b>	<b>Total</b>	<b>Ex/Elim</b>
<b>Code 1 Rate 0.9375</b>	1	16	
<b>8 Minute Rate 0.9179</b>	43	524	3
<b>11 Minute Rate 1.0000</b>	0	2	
<b>30 Minute Rate #####</b>			
	<b>44</b>	<b>542</b>	<b>3</b>

**NORTH EQUITY ZONE DATA**

557	<b>Total Calls</b>
7	<b>Eliminated per Franchise Agreement</b>
3	<b>Exemption Granted</b>
547	<b>Total Responses for Zone</b>
14	<b>Code 1 Compliant Responses</b>
483	<b>8:29 Compliant Responses</b>
	<b>11:29 Compliant Responses</b>
	<b>30:29 Compliant Responses</b>
497	<b>Compliant Responses</b>
50	<b>Non-Compliant Responses</b>
<b>0.9086 Compliance Rate</b>	

	<b>NonCom</b>	<b>Total</b>	<b>Ex/Elim</b>
<b>Code 1 Rate 0.9333</b>	1	15	
<b>8 Minute Rate 0.9079</b>	49	532	10
<b>11 Minute Rate #####</b>			
<b>30 Minute Rate #####</b>			
	<b>50</b>	<b>547</b>	<b>10</b>

**SOUTH EQUITY ZONE DATA**

568	<b>Total Calls</b>
1	<b>Eliminated per Franchise Agreement</b>
2	<b>Exemption Granted</b>
565	<b>Total Responses for Zone</b>
17	<b>Code 1 Compliant Responses</b>
476	<b>8:29 Compliant Responses</b>
17	<b>11:29 Compliant Responses</b>
1	<b>30:29 Compliant Responses</b>
511	<b>Compliant Responses</b>
54	<b>Non-Compliant Responses</b>
<b>0.9044</b>	<b>Compliance Rate</b>

	<b>NonCom</b>	<b>Total</b>	<b>Ex/Elim</b>
<b>Code 1 Rate 0.7391</b>	6	23	
<b>8 Minute Rate 0.9261</b>	38	514	3
<b>11 Minute Rate 0.6296</b>	10	27	
<b>30 Minute Rate 1.0000</b>	0	1	
	<b>54</b>	<b>565</b>	<b>3</b>

**WEST EQUITY ZONE DATA**

530	<b>Total Calls</b>
1	<b>Eliminated per Franchise Agreement</b>
1	<b>Exemption Granted</b>
528	<b>Total Responses for Zone</b>
20	<b>Code 1 Compliant Responses</b>
421	<b>8:29 Compliant Responses</b>
27	<b>11:29 Compliant Responses</b>
14	<b>30:29 Compliant Responses</b>
482	<b>Compliant Responses</b>
46	<b>Non-Compliant Responses</b>
<b>0.9129</b>	<b>Compliance Rate</b>

	<b>NonCom</b>	<b>Total</b>	<b>Ex/Elim</b>
<b>Code 1 Rate 0.8</b>	5	25	
<b>8 Minute Rate 0.9376</b>	28	449	2
<b>11 Minute Rate 0.675</b>	13	40	
<b>30 Minute Rate 1</b>	0	14	
	<b>46</b>	<b>528</b>	<b>2</b>

