



# Washington County Solid Waste & Recycling

Garbage and Recycling Collection Services and Rates for Unincorporated Washington County

## RESIDENTIAL SERVICE RATES

Rates effective July 1, 2021

**A \$2.00 surcharge will be added to the monthly residential collection service rates.**

### Standard Residential Can/Cart Service Charged monthly

Size of garbage can/cart	Urban customers* receive: <ul style="list-style-type: none"> <li>one cart for weekly garbage collection</li> <li>up to two 96-gallon mixed recycling carts for every-other-week recycling collection</li> <li>one red bin for every-other-week glass collection</li> <li>one 60-gallon cart for every-other-week yard debris collection</li> </ul>	Rural customers** receive: <ul style="list-style-type: none"> <li>one cart for weekly garbage collection</li> <li>up to two 96-gallon mixed recycling carts for every-other-week recycling collection</li> <li>one red bin for every-other-week glass collection</li> </ul>
20 gallon	\$23.86	\$24.34
32-35 gallon	\$25.98	\$26.44
60 gallon	\$37.71	\$39.65
90 gallon	\$44.58	\$47.13
Each additional cart for recycling	\$3.00/month	\$3.00/month

### Will-Call Service (Less than weekly garbage collection)

**Will-Call customers receive:** one 32-gallon cart for garbage collection on a per-call basis, up to two 96-gallon carts for regular every-other-week recycling collection and one red bin for regular every-other-week glass collection. Urban customers\* also receive one 60-gallon cart for regular every-other-week yard debris collection.

Will-Call is composed of two fees (Service Fee + Collection Fee).

Fees	Urban	Rural
1. Service Fee (charged monthly)	\$10.29/month	\$11.96/month
2. Collection Fee. Charged each time the customer requests a pickup of the garbage.	\$5.02/pick-up	\$6.64/pick-up

### Residential Recycling-Only Service

**Recycling-Only customers receive:**

- one 96-gallon cart for every-other-week recycling collection
- one red bin for every-other-week glass collection

Urban	Rural
\$5.94/month	\$8.92/month

\*Urban customers are located within the Metropolitan Service District Boundary

\*\*Rural customers are located outside the Metropolitan Service District Boundary

**Containers and Receptacles:** The hauler shall be responsible for furnishing, delivering, maintaining, and replacing all solid waste, yard debris and recycling receptacles. However, rural customers may choose to provide the can for 32-gallon or smaller service.

**Vacation Credit:** Only two (2) vacation credits shall be issued to any service account within a single calendar year period. Credit is given to customers who stop collection for a period of two consecutive weeks or longer, not to exceed (6) months. See Administrative Rules Section 14(l)(c) for further details.

### Questions?

- For questions regarding your bill, contact your garbage and recycling collection company. All billing is completed by the private collection companies.
- For questions about the County rates, contact the Washington County Solid Waste & Recycling Program at 503-846-3605. Rates and service standards are established by Washington County. [www.WashingtonCountyRecycles.org](http://www.WashingtonCountyRecycles.org)



# Washington County Solid Waste & Recycling

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**URBAN\* COMMERCIAL SERVICE RATES**  
*Rates effective July 1, 2021 through March 31, 2022*

*Commercial Container and Can/Cart garbage service INCLUDES recycling collection of up to two times the volume of the garbage service at no additional charge.*

**A 4.00% surcharge will be added to monthly container collection service rates.**

**Urban\* Container Garbage Service (non-compacted material)**  
*Charged monthly*

Container Size (cubic yards)	Pick-ups per week					
	1	2	3	4	5	6
<b>1 yard</b> (first container)	\$108.37	\$180.54	\$252.70	\$324.83	\$396.99	\$469.15
Each Additional Container	\$75.76	\$139.04	\$202.34	\$265.60	\$328.88	\$392.17
<b>1.5 yard</b> (first container)	\$136.03	\$234.86	\$333.66	\$432.49	\$531.28	\$630.10
Each Additional Container	\$103.41	\$193.34	\$283.31	\$373.23	\$463.18	\$553.11
<b>2 yard</b> (first container)	\$163.76	\$289.24	\$414.72	\$540.17	\$665.64	\$791.12
Each Additional Container	\$131.15	\$247.75	\$364.34	\$480.95	\$597.55	\$714.17
<b>3 yard</b> (first container)	\$218.93	\$397.72	\$576.53	\$755.30	\$934.09	\$1,112.91
Each Additional Container	\$186.32	\$356.24	\$526.16	\$696.06	\$865.97	\$1,035.90
<b>4 yard</b> (first container)	\$274.26	\$506.38	\$738.50	\$970.61	\$1,202.73	\$1,434.82
Each Additional Container	\$241.65	\$464.88	\$688.13	\$911.36	\$1,134.60	\$1,357.85
<b>5 yard</b> (first container)	\$329.42	\$614.83	\$900.26	\$1,185.70	\$1,471.13	\$1,756.53
Each Additional Container	\$296.79	\$573.36	\$849.93	\$1,126.45	\$1,403.01	\$1,679.57
<b>6 yard</b> (first container)	\$383.99	\$722.74	\$1,061.50	\$1,400.25	\$1,738.98	\$2,077.72
Each Additional Container	\$351.38	\$681.26	\$1,011.14	\$1,341.01	\$1,670.87	\$2,000.75
<b>8 yard</b> (first container)	\$496.68	\$942.08	\$1,387.45	\$1,832.84	\$2,278.22	\$2,723.62
Each Additional Container	\$464.08	\$900.60	\$1,337.10	\$1,773.60	\$2,210.12	\$2,646.64

**Saturday collection service:** *Customers with service frequency of less than six times per week will be charged an additional 6% above the appropriate times per week collection rate if they include Saturday collection service. For example: An account that has Monday, Wednesday, and Saturday service will be charged an additional 6% on the appropriate 3 times per week collection rate.*

**Collection of compacted material:** *Containers with compacted materials are charged 2.25 times the loose rate. These rates are based on containers from 1 to 4 yards in size.*

\*Urban customers are located within the Metropolitan Service District Boundary.

**Standard Can/Cart Garbage Service**  
*Charged monthly*

Can/Cart Size	Urban*
20 gallon	\$19.58
32-35 gallon	\$21.68
60 gallon	\$33.41
90 gallon	\$40.29

Commercial can/cart service includes weekly garbage and every-other-week recycling collection. *Additional Recycling:* Can/Cart commercial customers that exceed the 1:2 garbage to recycling ratio can order extra recycling carts at \$3 per cart, per month, any size.

**A \$2.00 surcharge will be added to the monthly can/cart collection service rates.**

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# Washington County Solid Waste & Recycling

Garbage and Recycling Collection Services and Rates for Unincorporated Washington County

## RURAL \* COMMERCIAL SERVICE RATES

Rates effective July 1, 2021

Commercial Container and Can/Cart garbage service **INCLUDES** recycling collection of up to two times the volume of the garbage service at no additional charge.

**A 4.00% surcharge will be added to monthly container collection service rates.**

### Rural\* Container Garbage Service (non-compacted material) Charged monthly

Container Size (cubic yards)	Pick-ups per week					
	1	2	3	4	5	6
<b>1 yard</b> (first container)	\$117.03	\$197.86	\$278.68	\$359.47	\$440.29	\$521.11
Each Additional Container	\$75.76	\$139.04	\$202.34	\$265.60	\$328.88	\$392.17
<b>1.5 yard</b> (first container)	\$144.69	\$252.18	\$359.64	\$467.13	\$574.58	\$682.06
Each Additional Container	\$103.41	\$193.34	\$283.31	\$373.23	\$463.18	\$553.11
<b>2 yard</b> (first container)	\$172.42	\$306.56	\$440.70	\$574.81	\$708.94	\$843.08
Each Additional Container	\$131.15	\$247.75	\$364.34	\$480.95	\$597.55	\$714.17
<b>3 yard</b> (first container)	\$227.59	\$415.04	\$602.51	\$789.94	\$977.39	\$1,164.87
Each Additional Container	\$186.32	\$356.24	\$526.16	\$696.06	\$865.97	\$1,035.90
<b>4 yard</b> (first container)	\$282.92	\$523.70	\$764.48	\$1,005.25	\$1,246.03	\$1,486.78
Each Additional Container	\$241.65	\$464.88	\$688.13	\$911.36	\$1,134.60	\$1,357.85
<b>5 yard</b> (first container)	\$338.08	\$632.15	\$926.24	\$1,220.34	\$1,514.43	\$1,808.49
Each Additional Container	\$296.79	\$573.36	\$849.93	\$1,126.45	\$1,403.01	\$1,679.57
<b>6 yard</b> (first container)	\$392.65	\$740.06	\$1,087.48	\$1,434.89	\$1,782.28	\$2,129.68
Each Additional Container	\$351.38	\$681.26	\$1,011.14	\$1,341.01	\$1,670.87	\$2,000.75
<b>8 yard</b> (first container)	\$505.34	\$959.40	\$1,413.43	\$1,867.48	\$2,321.52	\$2,775.58
Each Additional Container	\$464.08	\$900.60	\$1,337.10	\$1,773.60	\$2,210.12	\$2,646.64

**Saturday collection service:** Customers with service frequency of less than six times per week will be charged an additional 6% above the appropriate times per week collection rate if they include Saturday collection service. For example: An account that has Monday, Wednesday, and Saturday service will be charged an additional 6% on the appropriate 3 times per week collection rate.

**Collection of compacted material:** Containers with compacted materials are charged 2.25 times the loose rate. These rates are based on containers from 1 to 4 yards in size.

**Rural\* Customer Surcharge:** Rural commercial collection rates include a \$2.00 surcharge per pick up for the first container.

\*Rural customers are located outside the Metropolitan Service District Boundary.

### Standard Can/Cart Garbage Service

Charged monthly

Can/Cart Size	Rural*
20 gallon	\$24.34
32-35 gallon	\$26.44
60 gallon	\$39.65
90 gallon	\$47.13

Commercial can/cart service includes weekly garbage and every-other-week recycling collection of up to two times the volume of garbage.

**Additional Recycling:** Can/Cart commercial customers that exceed the 1:2 garbage to recycling ratio can order extra recycling carts at \$3 per cart, per month, any size.

**A \$2.00 surcharge will be added to the monthly can/cart collection service rates.**

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## Washington County Solid Waste & Recycling

Garbage and Recycling Collection Services and Rates for Unincorporated Washington County

### URBAN\* COMMERCIAL FOOD SCRAPS COLLECTION SERVICE RATES

Rates effective July 1, 2021 to March 31, 2022

Commercial Food Scraps Collection Service is only available to urban customers.

#### Cart Commercial Food Scraps Collection Service

Charged monthly

Cart Size	Pick-ups per week	
	1	2
60-65 gallon cart	\$33.41	\$66.81
Additional 60-65 gallon cart at same location	\$25.05	\$50.11

**Collection Frequency:** Cart commercial food scraps collection service shall be provided, as requested by the customer, at either 1 or 2 pick-ups per week. Additional pick-ups may be provided at the discretion of the service provider; however, service providers are not required to offer more than 2 pick-ups per week.

Additional collection pick-up frequency, if available, will be charged standard commercial can/cart monthly service rates.

#### Container Commercial Food Scraps Collection Service

Charged monthly

Container Size (cubic yards)	Pick-ups per week				
	1	2	3	4	5
<b>1 yard</b> (first container)	\$108.37	\$180.54	\$252.70	\$324.83	\$396.99
Each Additional Container	\$75.76	\$139.04	\$202.34	\$265.60	\$328.88
<b>1.5 yard</b> (first container)	\$136.03	\$234.86	\$333.66	\$432.49	\$531.28
Each Additional Container	\$103.41	\$193.34	\$283.31	\$373.23	\$463.18
<b>2 yard</b> (first container)	\$163.76	\$289.24	\$414.72	\$540.17	\$665.64
Each Additional Container	\$131.15	\$247.75	\$364.34	\$480.95	\$597.55
<b>3 yard</b> (first container)	\$218.93	\$397.72	\$576.53	\$755.30	\$934.09
Each Additional Container	\$186.32	\$356.24	\$526.16	\$696.06	\$865.97

**Collection Frequency:** Container commercial food scraps collection service shall be provided, as requested by the customer, at either 1 or 2 pick-ups per week. Additional pick-ups may be provided at the discretion of the service provider; however, service providers are not required to offer more than 2 pick-ups per week.

\* Urban customers are located within the Metropolitan Service District Boundary.

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# Washington County Solid Waste & Recycling

Garbage and Recycling Collection Services and Rates for Unincorporated Washington County

## COMPACTOR, DROP BOX AND OCCASIONAL CONTAINERS

Rates effective July 1, 2021

Compactor and Drop Box Services		
Container Size <i>(in cubic yards)</i>	Haul Fee* <i>(charged per pick-up)</i>	
<b>Compactors:</b> For customers with compactor service supplying their own compactors.		
10-29 cubic yards	\$174.65	
30 cubic yards and greater	\$197.21	
<b>Drop Box:</b> For customers needing one-time or recurring usage of drop box.		
10-19 and 20 yard	\$130.50	
30 yard	\$147.18	
40 yard	\$155.01	
<b>Saturday service:</b> Charged at 1.5 times the regular haul rate (above) and shall be arranged with the collection company prior to service.		
<b>*Additional Fees and Charges:</b>		
<b>Disposal:</b> The actual charge to the hauler at the disposal site usually charged per ton of material. This fee is then charged to the customer.		
<b>Fees/Profit Margin:</b> The County fee and the certificate holder profit margin applied to the cost of disposal only.		
<b>Drop Box Delivery/Set Up Fee:</b> A \$19.62 fee assessed on all non-recurring (non-exchange) drop box customers, and to recurring customers for first-time delivery of a drop box. The delivery fee does not apply to compactor or occasional container service.		
<b>Mileage:</b> Charged at \$2.61 per mile from pick-up of the box/compactor container material to the nearest authorized disposal site by public highway.		
<b>Rental:</b> The daily rental fee after two calendar days (not including Sunday). See <i>Administrative Rules Section 14(S)(d)(4)</i> .		
10-20 yard	30 yard	40 yard
\$6.46	\$8.50	\$9.56

Occasional Containers	
Container Size <i>(in cubic yards)</i>	Rate* <i>(charged per pick-up)</i>
1	\$62.43
1.5	\$68.20
2	\$73.97
3	\$85.50
4	\$97.03
5	\$108.54
6	\$127.33
8	\$152.28
<b>*Additional Fees and Charges:</b>	
<b>Mileage:</b> Charged at \$2.61 per mile from pick-up of the box container material to the nearest authorized disposal site by public highway.	
<b>Rental:</b> The daily rental fee after two calendar days (not including Sunday) is \$3.17 per day.	
<b>Overweight Containers:</b> For penalties assessed on overweight containers. See <i>Administrative Rules Sections 14(O)(d) and 14(P)(b)</i> .	

Compactor, Drop Box and Occasional Container rates DO NOT INCLUDE recycling collection. Please see the Recycling Collection Service Rates below.

**A \$2.00 surcharge will be added to can/cart recycling collection service rates and a 4.00% surcharge will be added to container recycling collection service rates.**

Rates for Additional Container Recycling Service and Recycling Services for Commercial Drop Box, Compactor and Recycling-Only Customers				
Container Size/Service	Collection Frequency			
	Every-other-week	1x per week	2x per week	3x per week
Glass collection service	\$5.82	\$7.76	n/a	n/a
96-gallon mixed-recycling cart	\$7.89	\$11.83	n/a	n/a
1, 1.5, 2, 3 yard container	n/a	\$34.29	\$48.99	\$63.68
4+ yard container	n/a	\$39.18	\$53.89	\$68.58
<i>For container pick-up frequency greater than 3 times per week, add \$15 per additional pickup during the week.</i>				



# Washington County Solid Waste & Recycling

Garbage and Recycling Collection Services and Rates for Unincorporated Washington County

## ADDITIONAL SERVICES AND FEES

Rates effective July 1, 2021

### Additional Yard Debris Services and Fees

*Includes every-other-week collection of yard debris using hauler provided 60-gallon carts.*

*Applies to Urban\* customers only. Rural\*\* customers do not receive yard debris collection services.*

<b>Yard Debris-Only Service:</b> Available to all urban customers who <u>do not</u> already subscribe to <i>Standard Residential Can/Cart Collection Service</i> or is an add on service for <i>Standard Commercial Can/Cart Collection Service</i> customers.	\$5.27/month
<b>Additional Yard Debris Cart:</b> Available to <i>Standard Can/Cart Collection</i> and <i>Yard Debris-Only</i> customers.	\$4.24/month
<b>Extra Can/Bag/Bundle of Yard Debris:</b> Available to <i>Standard Residential</i> and <i>Yard Debris-Only</i> customers.	\$3.40 each

### Other Fees

	Urban*	Rural*	
<b>Extra Bag/Bundle of Garbage</b>	\$7.07	7.54	
<b>Commercial Receptacle Cleaning Fee:</b> Charged per occurrence, per receptacle for cleaning or swap-out based on customer request. Annually, commercial food scraps collection customers receive one free cleaning or swap-out per receptacle.	\$16.00	\$16.00	
<b>Call Backs:</b> Charged when pickup is missed due to customer error. <i>See Administrative Rules Section 14(E)(b)(4).</i>	\$16.03	\$16.70	
<b>Distance Charge:</b> Monthly fee charged to residential can/cart customers when receptacles are placed more than 5 feet from the curbside or the roadside. Haulers shall provide non-curbside or non-roadside residential collection service at no extra charge to disabled residential customers. <i>See Administrative Rules Sections 14N(b)(6)(e) and 14N(c)(5)(e).</i>	5 feet to 150 feet	\$14.72	\$11.32
	151 feet or greater	\$22.64	\$19.24
<b>Drop Box/Compactor Service Interference Fee:</b> Charged when the driver is unable to safely service a compactor/drop box because of site issues such as blocked access to the compactor/drop box.	\$35.00	\$70.00	
<b>Drop Box Relocation Fee:</b> Charged when the customer requests that the collection company make a special trip to the site to relocate a drop box on the same site.	\$35.00	\$70.00	
<b>Commercial Compactor Turn-Around Fee:</b> Charged per occurrence when collection requires the driver to turn around the compactor.	\$35.00		
<b>Locked Containers/Doors Fee:</b> Applicable if a commercial customer utilizes locks on the container or enclosure gate that requires that the collection company driver unlock the container or gate.	\$10.00 per month/per lock		
<b>Over-Capacity Charge:</b> Fee charged to can/cart customers when the garbage container is overfilled. A good indicator of over-filling is that the lid does not close.	\$2.75		
<b>Unreturned Cart Fee:</b> Applies to residential service only. <i>See Administrative Rules Section 14(F)(j).</i>	\$50.00		
<b>NSF Charge:</b> Charged for non-sufficient funds.	\$30.00		
<b>Reinstatement Fee:</b> Charged after cancellation for non-payment.	\$25.00		
<b>Unscheduled Service:</b> Charged for out-of-the-ordinary service collection of bulky items such as tires or appliances, as well as for requests for other unscheduled services.	\$75.00 per hour plus disposal, if applicable		

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## Washington County Solid Waste & Recycling

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### MEDICAL WASTE COLLECTION SERVICE RATES

*Rates effective July 1, 2021*

Medical Waste Collection Rates			
<i>Charged per container</i>			
Number of containers per pick-up	Size of Container		
	<i>Only approved medical waste/sharps containers may be used.</i>		
	9 gallon	20 or 21 gallon	35 or 48 gallon
1	\$55.20	\$56.95	\$58.75
2	\$36.70	\$38.20	\$39.85
3	\$30.40	\$31.85	\$33.55
4	\$26.40	\$27.85	\$29.50
5	\$24.10	\$25.60	\$27.25
6	\$22.15	\$23.65	\$25.30
7	\$20.60	\$22.10	\$23.70
8	\$19.20	\$20.70	\$22.30
9	\$18.15	\$19.60	\$21.25
10	\$18.70	\$20.30	\$22.10
11	\$17.95	\$19.55	\$21.30
12	\$17.30	\$18.90	\$20.65
13	\$16.70	\$18.25	\$20.00
14	\$16.20	\$17.75	\$19.50
15	\$15.80	\$17.35	\$19.10
16 - 59	\$15.40	\$16.90	\$18.60
60 - 74	\$15.00	\$16.25	\$17.10
75 - 89	\$15.00	\$16.25	\$16.85
90+	\$15.00	\$16.25	\$16.55

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Garbage and Recycling Collection Services and Rates for Unincorporated Washington County

## URBAN\* COMMERCIAL SERVICE RATES

Rates effective April 1, 2022

Commercial Container and Can/Cart garbage service **INCLUDES** recycling of up to two times the volume of the garbage service and food scraps collection at no additional charge.

**A 4.00% surcharge will be added to monthly container collection service rates.**

### Urban\* Container Garbage Service (non-compacted material)

Charged monthly

Container Size (cubic yards)	Pick-ups per week					
	1	2	3	4	5	6
<b>1 yard</b> (first container)	\$108.37	\$180.54	\$252.70	\$324.83	\$396.99	\$469.15
Each Additional Container	\$75.76	\$139.04	\$202.34	\$265.60	\$328.88	\$392.17
<b>1.5 yard</b> (first container)	\$136.03	\$234.86	\$333.66	\$432.49	\$531.28	\$630.10
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<b>3 yard</b> (first container)	\$218.93	\$397.72	\$576.53	\$755.30	\$934.09	\$1,112.91
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<b>4 yard</b> (first container)	\$274.26	\$506.38	\$738.50	\$970.61	\$1,202.73	\$1,434.82
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<b>6 yard</b> (first container)	\$383.99	\$722.74	\$1,061.50	\$1,400.25	\$1,738.98	\$2,077.72
Each Additional Container	\$351.38	\$681.26	\$1,011.14	\$1,341.01	\$1,670.87	\$2,000.75
<b>8 yard</b> (first container)	\$496.68	\$942.08	\$1,387.45	\$1,832.84	\$2,278.22	\$2,723.62
Each Additional Container	\$464.08	\$900.60	\$1,337.10	\$1,773.60	\$2,210.12	\$2,646.64

**Saturday collection service:** Customers with service frequency of less than six times per week will be charged an additional 6% above the appropriate times per week collection rate if they include Saturday collection service. For example: An account that has Monday, Wednesday, and Saturday service will be charged an additional 6% on the appropriate 3 times per week collection rate.

**Collection of compacted material:** Containers with compacted materials are charged 2.25 times the loose rate. These rates are based on containers from 1 to 4 yards in size.

\*Urban customers are located within the Metropolitan Service District Boundary.

### Standard Can/Cart Garbage Service

Charged monthly

Can/Cart Size	Urban*
20 gallon	\$19.58
32-35 gallon	\$21.68
60 gallon	\$33.41
90 gallon	\$40.29

Commercial can/cart service includes weekly garbage and food scraps collection, and every-other-week recycling collection. *Additional Recycling:* Customers that exceed the 1:2 garbage to recycling ratio can order extra recycling carts at \$3 per cart, per month, any size.

**A \$2.00 surcharge will be added to the monthly can/cart collection service rates.**

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Garbage and Recycling Collection Services and Rates for Unincorporated Washington County

## URBAN\* COMMERCIAL FOOD SCRAPS COLLECTION SERVICE

Effective April 1, 2022

Commercial Food Scraps Collection Service is only available to urban customers.

### Cart Commercial Food Scraps Collection Service

**Cart Size:** 60-65 gallon cart

**Collection Frequency:** Cart commercial food scraps collection service shall be provided, as requested by the customer, at either 1 or 2 pick-ups per week as part of regular garbage and recycling collection service. Additional pick-ups may be provided at the discretion of the service provider; however, service providers are not required to offer more than 2 pick-ups per week.

Additional collection pick-up frequency, if available, will be charged standard commercial can/cart monthly service rates.

### Container Commercial Food Scraps Collection Service

**Container Size (cubic yards):** 1 yard, 1.5 yard, 2 yard, 3 yard

**Collection Frequency:** Container commercial food scraps collection service shall be provided, as requested by the customer, at either 1 or 2 pick-ups per week as part of regular garbage and recycling collection service. Additional pick-ups may be provided at the discretion of the service provider; however, service providers are not required to offer more than 2 pick-ups per week. Additional pick-up frequency, if available, will be charged the following monthly rates:

Container Size (cubic yards)	Pick-ups per week		
	3	4	5
<b>1 yard</b> (first container)	\$108.37	\$180.54	\$252.70
Each Additional Container	\$75.76	\$139.04	\$202.34
<b>1.5 yard</b> (first container)	\$136.03	\$234.86	\$333.66
Each Additional Container	\$103.41	\$193.34	\$283.31
<b>2 yard</b> (first container)	\$163.76	\$289.24	\$414.72
Each Additional Container	\$131.15	\$247.75	\$364.34
<b>3 yard</b> (first container)	\$218.93	\$397.72	\$576.53
Each Additional Container	\$186.32	\$356.24	\$526.16

\*Urban customers are located within the Metropolitan Service District Boundary.

### Questions?

- **For questions regarding your bill**, contact your garbage and recycling collection company. All billing is completed by the private collection companies.
- **For questions about the County rates**, contact the Washington County Solid Waste & Recycling Program at 503-846-3605. Rates and service standards are established by Washington County.  
**[www.WashingtonCountyRecycles.org](http://www.WashingtonCountyRecycles.org)**