



Washington County Solid Waste & Recycling

Garbage and Recycling Collection Services and Rates for Unincorporated Washington County

RESIDENTIAL SERVICE RATES

Rates effective July 1, 2021

A \$2.00 surcharge will be added to the monthly residential collection service rates.

Standard Residential Can/Cart Service Charged monthly

Size of garbage can/cart	Urban customers* receive:	Rural customers** receive:
	<ul style="list-style-type: none"> one cart for weekly garbage collection up to two 96-gallon mixed recycling carts for every-other-week recycling collection one red bin for every-other-week glass collection one 60-gallon cart for every-other-week yard debris collection 	<ul style="list-style-type: none"> one cart for weekly garbage collection up to two 96-gallon mixed recycling carts for every-other-week recycling collection one red bin for every-other-week glass collection
20 gallon	\$23.86	\$24.34
32-35 gallon	\$25.98	\$26.44
60 gallon	\$37.71	\$39.65
90 gallon	\$44.58	\$47.13
Each additional cart for recycling	\$3.00/month	\$3.00/month

Will-Call Service (Less than weekly garbage collection)

Will-Call customers receive: one 32-gallon cart for garbage collection on a per-call basis, up to two 96-gallon carts for regular every-other-week recycling collection and one red bin for regular every-other-week glass collection. Urban customers* also receive one 60-gallon cart for regular every-other-week yard debris collection.

Will-Call is composed of two fees (Service Fee + Collection Fee).

Fees	Urban	Rural
1. Service Fee (charged monthly)	\$10.29/month	\$11.96/month
2. Collection Fee. Charged each time the customer requests a pickup of the garbage.	\$5.02/pick-up	\$6.64/pick-up

Residential Recycling-Only Service

Recycling-Only customers receive:

- one 96-gallon cart for every-other-week recycling collection
- one red bin for every-other-week glass collection

Urban	Rural
\$5.94/month	\$8.92/month

*Urban customers are located within the Metropolitan Service District Boundary

**Rural customers are located outside the Metropolitan Service District Boundary

Containers and Receptacles: The hauler shall be responsible for furnishing, delivering, maintaining, and replacing all solid waste, yard debris and recycling receptacles. However, rural customers may choose to provide the can for 32-gallon or smaller service.

Vacation Credit: Only two (2) vacation credits shall be issued to any service account within a single calendar year period. Credit is given to customers who stop collection for a period of two consecutive weeks or longer, not to exceed (6) months. See Administrative Rules Section 14(l)(c) for further details.

Questions?

- For questions regarding your bill, contact your garbage and recycling collection company. All billing is completed by the private collection companies.
- For questions about the County rates, contact the Washington County Solid Waste & Recycling Program at 503-846-3605. Rates and service standards are established by Washington County.
www.WashingtonCountyRecycles.org



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ADDITIONAL SERVICES AND FEES

Rates effective July 1, 2021

Additional Yard Debris Services and Fees

Includes every-other-week collection of yard debris using hauler provided 60-gallon carts.

Applies to Urban customers only. Rural** customers do not receive yard debris collection services.*

Yard Debris-Only Service: Available to all urban customers who <u>do not</u> already subscribe to <i>Standard Residential Can/Cart Collection Service</i> or is an add on service for <i>Standard Commercial Can/Cart Collection Service</i> customers.	\$5.27/month
Additional Yard Debris Cart: Available to <i>Standard Can/Cart Collection</i> and <i>Yard Debris-Only</i> customers.	\$4.24/month
Extra Can/Bag/Bundle of Yard Debris: Available to <i>Standard Residential</i> and <i>Yard Debris-Only</i> customers.	\$3.40 each

Other Fees

	Urban*	Rural*	
Extra Bag/Bundle of Garbage	\$7.07	7.54	
Commercial Receptacle Cleaning Fee: Charged per occurrence, per receptacle for cleaning or swap-out based on customer request. Annually, commercial food scraps collection customers receive one free cleaning or swap-out per receptacle.	\$16.00	\$16.00	
Call Backs: Charged when pickup is missed due to customer error. <i>See Administrative Rules Section 14(E)(b)(4).</i>	\$16.03	\$16.70	
Distance Charge: Monthly fee charged to residential can/cart customers when receptacles are placed more than 5 feet from the curbside or the roadside. Haulers shall provide non-curbside or non-roadside residential collection service at no extra charge to disabled residential customers. <i>See Administrative Rules Sections 14N(b)(6)(e) and 14N(c)(5)(e).</i>	5 feet to 150 feet	\$14.72	\$11.32
	151 feet or greater	\$22.64	\$19.24
Drop Box/Compactor Service Interference Fee: Charged when the driver is unable to safely service a compactor/drop box because of site issues such as blocked access to the compactor/drop box.	\$35.00	\$70.00	
Drop Box Relocation Fee: Charged when the customer requests that the collection company make a special trip to the site to relocate a drop box on the same site.	\$35.00	\$70.00	
Commercial Compactor Turn-Around Fee: Charged per occurrence when collection requires the driver to turn around the compactor.	\$35.00		
Locked Containers/Doors Fee: Applicable if a commercial customer utilizes locks on the container or enclosure gate that requires that the collection company driver unlock the container or gate.	\$10.00 per month/per lock		
Over-Capacity Charge: Fee charged to can/cart customers when the garbage container is overfilled. A good indicator of over-filling is that the lid does not close.	\$2.75		
Unreturned Cart Fee: Applies to residential service only. <i>See Administrative Rules Section 14(F)(j).</i>	\$50.00		
NSF Charge: Charged for non-sufficient funds.	\$30.00		
Reinstatement Fee: Charged after cancellation for non-payment.	\$25.00		
Unscheduled Service: Charged for out-of-the-ordinary service collection of bulky items such as tires or appliances, as well as for requests for other unscheduled services.	\$75.00 per hour plus disposal, if applicable		

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