

CASE CONFERENCE STAKEHOLDER CONVENING

3 p.m., December 4, 2019

Teleconference: 1-877-336-1831, enter 6032699#

**Built
For
Zero.** | Washington
County
CoC

Objectives:

1. Provide overview of the *Built for Zero* initiative
2. Implementation and accountability; e.g. measurable outcomes
3. Commitment of staffing and resources
4. Questions and next steps

What is *Built for Zero*?

Washington County is joining communities across our nation working to drive all homelessness to zero through a coordinated community approach that knows all chronic homeless persons in our community “by-name” and with a commitment to perform “case conference” for each individual that is holistic and integrated in quickly accessing housing and client-centered services.

Why is the County moving to a by-name case conferencing model?

Social change is critical to meeting the current need within our community, to include:

- Outreach efforts that create a “real-time” by-name list of all homeless in our community;
- Collaborate in bringing together service and housing providers to collectively problem-solve barriers to ending homelessness for each person on the by-name list;
- Operate as collaborative learning system with data-driven improvement methodology and focus on continual improvement; and
- Focus on chronic homeless population, and then leverage this success to end homelessness for all families with children and youth.

How will the *Built for Zero* be implemented in Washington County?

The Built for Zero initiative will:

- Focus on diversity, equity and inclusion as outlined in the equal access vision of Community Connect policy, the countywide homeless response system
- Be transformational with real-time data-driven focus to know each homeless person “by-name” and host two (2) case conference sessions each month to address each individual’s housing barriers with a focus on rehousing each person, beginning with the most vulnerable.
- Follow an aggressive timeline to achieve ending chronic homelessness within the next 12 to 18 months, with monthly reporting to stakeholders and Community Solutions.

THE PROBLEM	THE BUILT FOR ZERO SOLUTION
	
No single actor is fully accountable for ending homelessness in a community. Each local agency or program holds its own small piece of the solution, but no one has their eye on how the pieces fit together.	An integrated, command center team. Key agencies, like the Continuum of Care, the housing authority, local government, and the VA, work together every week toward a shared definition of zero.

-Built For Zero, Community Solutions

What commitment is required to support this effort?

Executive Directors will commit outreach, clinical, case management, and housing staff that will take responsibility to:

1. Engage with chronic homeless individuals and families to collect their PII (personal identifying information) in HMIS during outreach and Community Connect assessments;
2. Attend 2 case conferencing sessions (est. 1 ½ hours each) per month beginning in February 2020;
3. Commit agency resources and staffing to assist chronically homeless persons to achieve housing move-in (placement) with appropriate services, as needed; and

Washington County and the *Built for Zero* Cohort Leadership Team will commit to:

1. Use HMIS to create a By-Name List prior to each case conference meeting session;
2. Consider all comments and communications in developing and updating the policy and process that will be an Appendix to the Community Connect policy approved by the HSSN;
3. Review monthly progress in reducing chronic homelessness and commit to adjusting the process to be more effective through continual system-level process improvement – we will not do something that is not working;
4. Ending chronic homelessness followed by expansion to new target populations (e.g. families with children and youth) and drive toward ending all homelessness in Washington County; and
5. Report to Community Solutions on the Washington County CoC implementation of *Built for Zero* outcomes.

Where do we go from here?

- Timeline:
 - 12/11/2019, 9 a.m., Community Action: Outreach Coverage and Coordination
 - 12/2019: Develop HMIS Tool to support By-Name List
 - 1/2020: Develop policy and procedures
 - 2/2020: Case Conferencing begins (2 times per month)
 - 5/2020: Data-driven outcomes published (monthly)
- Questions?

Thank you!

Additional information on implementation and data results will be tracked online at

<https://www.co.washington.or.us/Housing/EndHomelessness/by-name-case-conferencing.cfm>

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