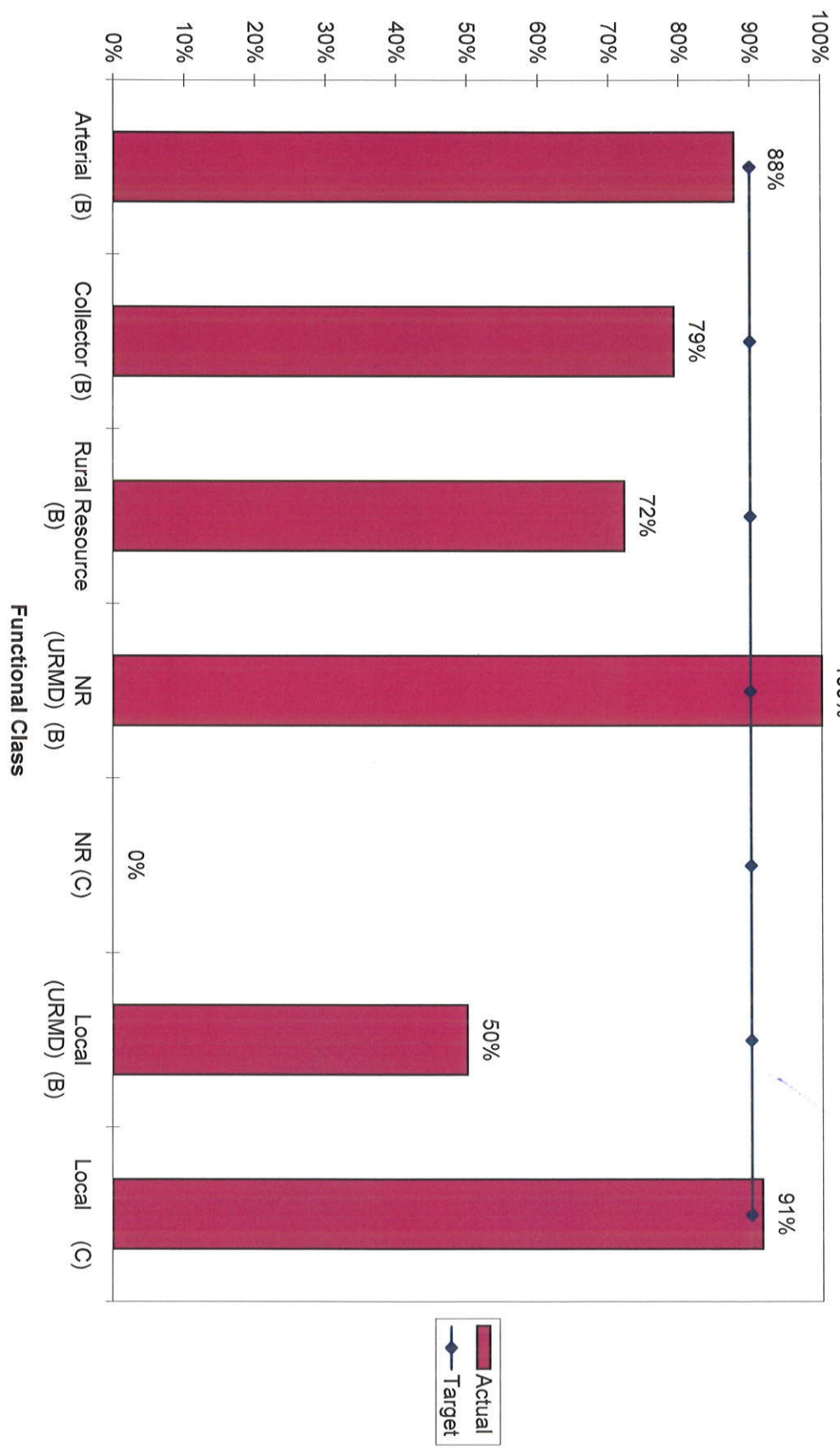
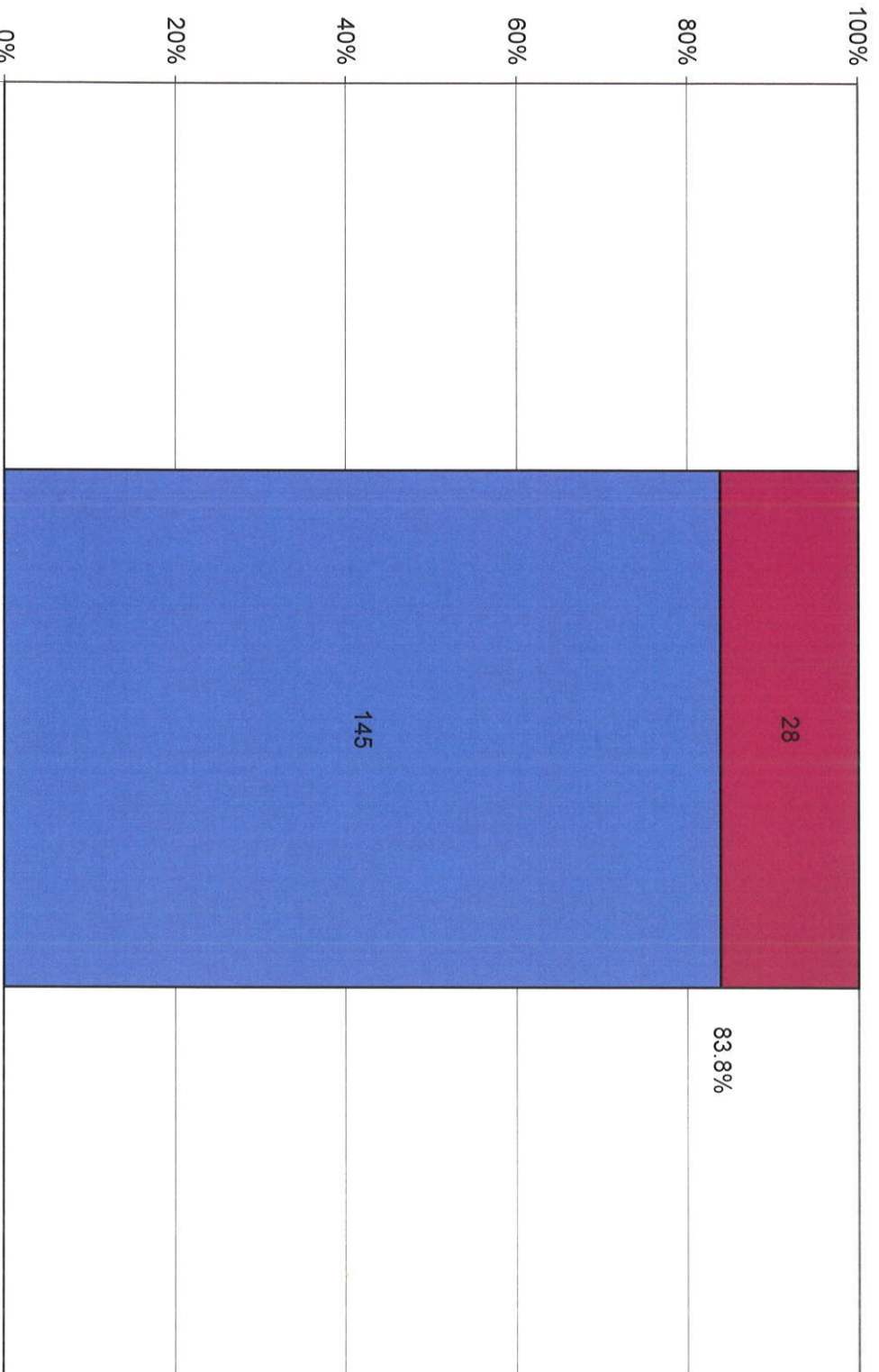


Chart1

### Percentage of Bridges Meeting or Exceeding Target Service Levels



### Bridge Service Level Performance



2011  
Year

■ DNM Target  
■ Meets Target