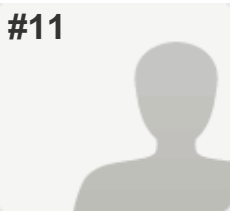


#11



**COMPLETE**

**Collector:** Web Link (Web Link)

**Started:** Thursday, September 03, 2015 11:14:43 AM

**Last Modified:** Thursday, September 03, 2015 11:15:50 AM

**Time Spent:** 00:01:07

**IP Address:** 67.51.47.114

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**Q1: Adequate notification of scheduled road work**

(no label)

Poor

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**Q2: Access to information about the work, schedules**

(no label)

Poor

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**Q3: Appropriate advance warning signs, work zone marked clearly**

(no label)

Poor

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**Q4: Feeling safe moving through work zone**

(no label)

Poor

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**Q5: Professional actions and appearance of road workers**

(no label)

Poor

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**Q6: Comments about this road work**

Workers were not helpful and condescending to us as we waited to leave our neighborhood

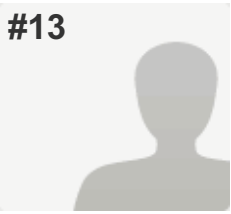
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**Q7: Road work location (road name)**

Ridgewood

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#13



**COMPLETE**

**Collector:** Web Link (Web Link)  
**Started:** Thursday, October 01, 2015 7:24:15 AM  
**Last Modified:** Thursday, October 01, 2015 7:27:31 AM  
**Time Spent:** 00:03:15  
**IP Address:** 170.173.0.22

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**Q1: Adequate notification of scheduled road work**

(no label) Good

**Q2: Access to information about the work, schedules**

(no label) Not applicable / No opinion

**Q3: Appropriate advance warning signs, work zone marked clearly**

(no label) Good

**Q4: Feeling safe moving through work zone**

(no label) Good

**Q5: Professional actions and appearance of road workers**

(no label) Good

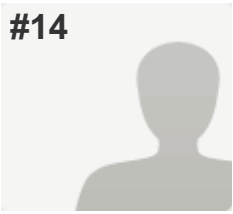
**Q6: Comments about this road work**

The crew was great about getting people through, but the road doesn't look very good, imo. The line between the first half of the road and second half of the road is visible and an actual bump. it goes all the way down the road. when they were done the first day, I really thought they hadn't finished and were coming back to finish the road the next day - they obviously never came. I think the second part was done quickly and sloppily.

**Q7: Road work location (road name)**

173rd off Farmington

#14



**COMPLETE**

**Collector:** Web Link ([Web Link](#))

**Started:** Monday, October 12, 2015 3:35:18 PM

**Last Modified:** Monday, October 12, 2015 3:35:58 PM

**Time Spent:** 00:00:40

**IP Address:** 65.102.61.194

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**Q1: Adequate notification of scheduled road work**

(no label)

Good

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**Q2: Access to information about the work, schedules**

(no label)

Average

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**Q3: Appropriate advance warning signs, work zone marked clearly**

(no label)

Good

---

**Q4: Feeling safe moving through work zone**

(no label)

Not applicable / No opinion

---

**Q5: Professional actions and appearance of road workers**

(no label)

Not applicable / No opinion

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URMD Surface Treatment Customer Satisfaction

**Q6: Comments about this road work**

Dear URMD :

Thank you for taking care of our road via the micro surface paving project on Canyon Drive. We appreciate the efforts, and are generally pleased with the result with a notable exception.

Many homeowners on the uphill side of Canyon Drive have directed their downspouts to empty on the right of way on Canyon drive. Many have also filled in the drainage ditches on this side of the road, and the runoff from their driveways plus their downspout water are directed to the roadway. This results in a flood of the road and creates a torrent of water that ends up on the downhill side of the road. This water frequently floods the driveways of the downhill side of the street, flooding the street, garages and washing herbicides, driveway oil, soil and debris down our driveways or into the gulch that feeds Fanno creek.

Washington County constructed berms at the entrance to 6950 and 6960 Canyon Drive to protect against flooding due to the uphill resident's destruction of the drainage ditches and channeling water onto the roadway. The county also attempted to build a riprap drainage at the head of the dry gulch between 6840 and 6900 Canyon Drive, but this has not been maintained and is overgrown with ivy, forcing water back on the roadway.

Unfortunately, each time the street is paved, these berms do not get paved and the berms become ineffective as pavement is added to the roadbed. The county then sends a crew back out to repair the berms after the fact.

Please have crews contact us when they will be repairing the berms.

Sincerely,

Keith M Smith  
6950 SW Canyon Drive  
Portland 97225  
503-297-9206

PS. I have had discussions with Washington County regarding the need to have these uphill residents control their downspouts and driveway runoff so that it does not flood the road and driveways, and damage the right of way. To date, the county has not been able to persuade these individuals to comply. I urge you to renew your efforts to persuade these folks to abate dumping their runoff as the road is not engineered to handle the amount of accumulated water dumped on the roadbed.

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**Q7: Road work location (road name)**

SW Canyon Drive

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