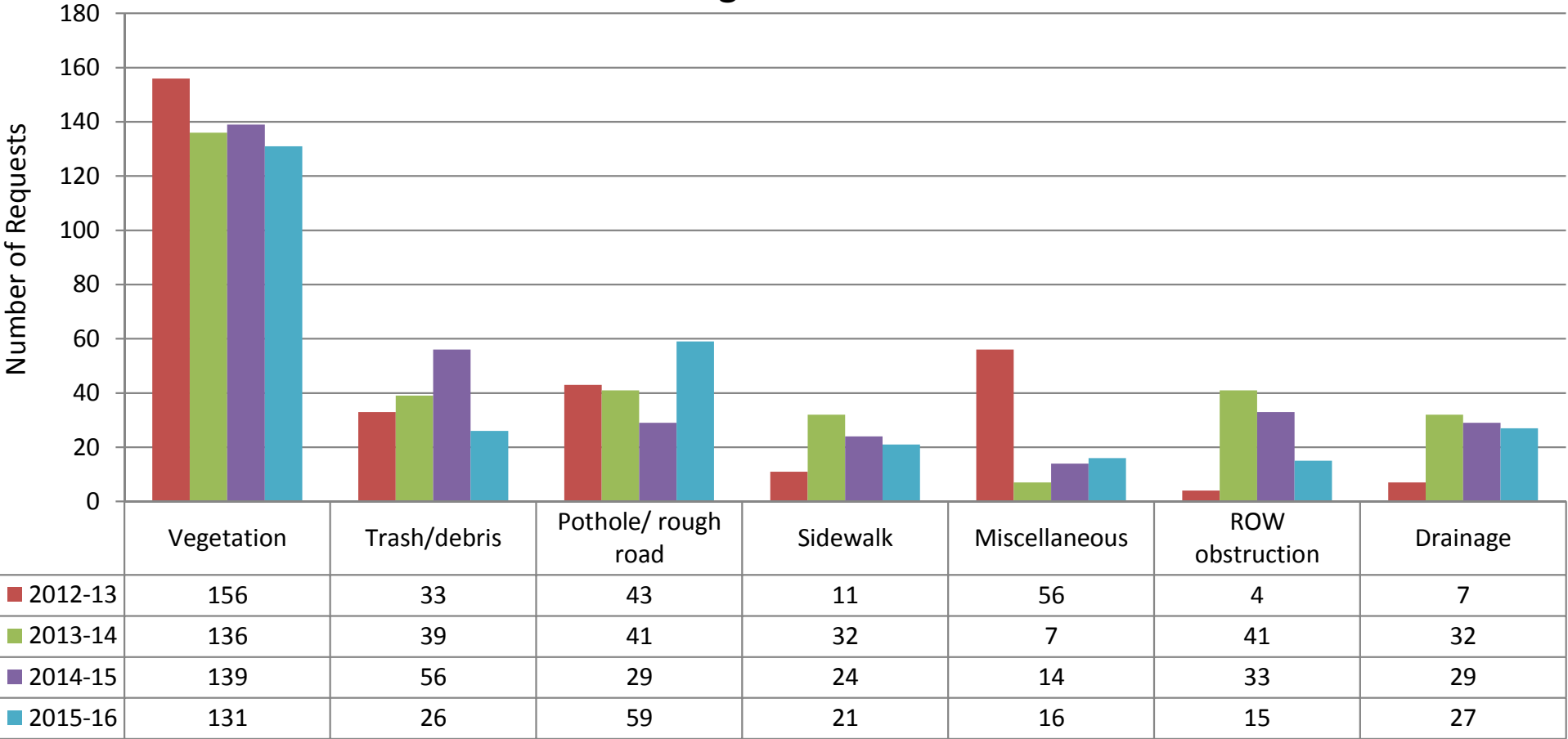
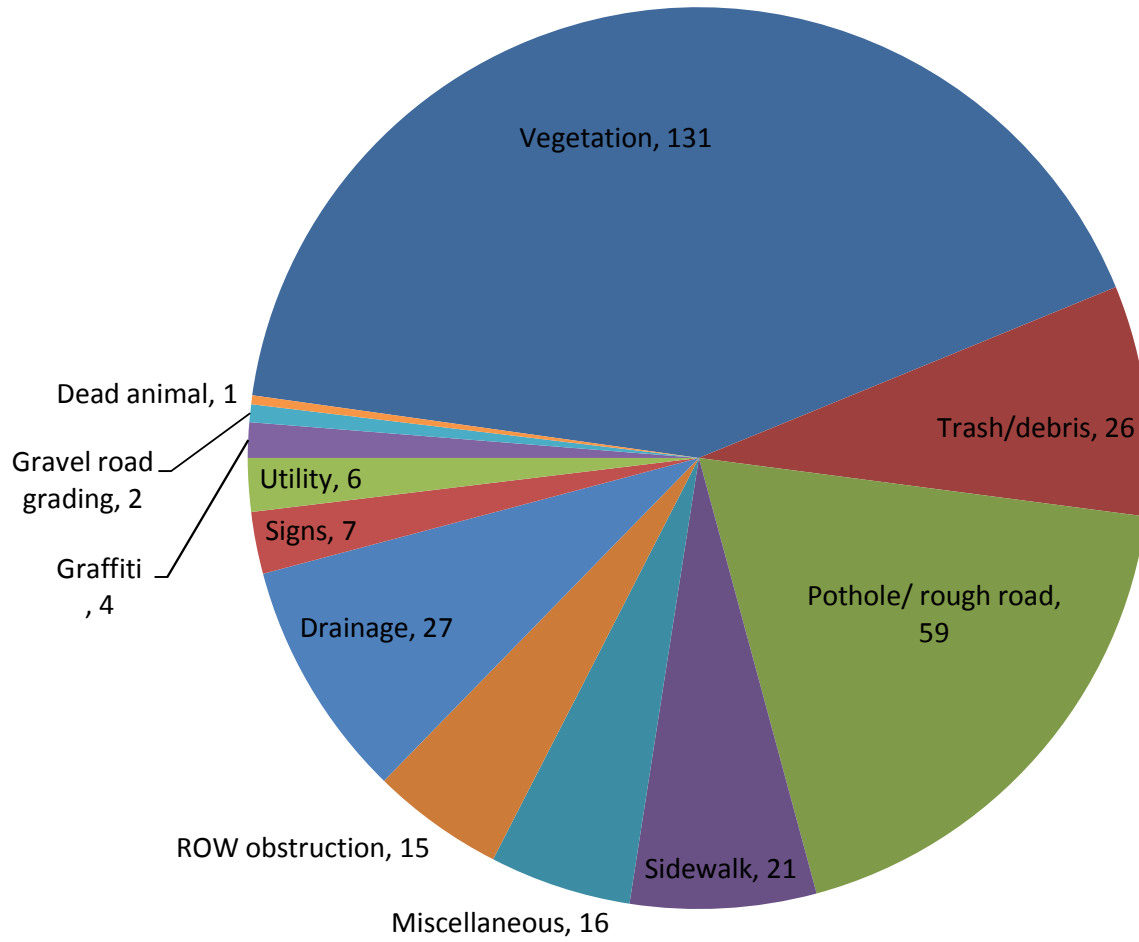


URMD Service Request Trends through 2015-16



URMD Service Requests 2015-16 (318 requests)



URMD Service Requests

2015-16

| | Number of Requests | Average Days to Respond | Average Days to Close |
|----------------------------|---------------------------|--------------------------------|------------------------------|
| Vegetation | 131 | 4 | 17 |
| Pothole/rough road | 59 | 5 | 16 |
| Drainage | 27 | 3 | 4 |
| Trash/debris | 26 | 3 | 3 |
| Sidewalk | 21 | 7 | 25 |
| Miscellaneous | 15 | 2 | 19 |
| ROW obstruction | 15 | 2 | 3 |
| Signs | 7 | 2 | 7 |
| Utility | 6 | 2 | 8 |
| Graffiti | 4 | 25 | 25 |
| Gravel road grading | 2 | 28 | 34 |
| Shoulder | 2 | 3 | 3 |
| Dead animal | 1 | 4 | 2 |
| Striping, stencil, buttons | 1 | 1 | 19 |
| Beavers | 1 | 1 | 62 |