Let's Talk Accreditation

Alex Coleman, MPH | Quality, Systems and Performance Management Coordinator



Healthy People, Thriving Communities



WASHINGTON COUNTY Public Health







What is Public Health Accreditation

What is Public Health Department Accreditation

- The measurement of health department performance against a set of nationally recognized, practice-focused and evidenced-based standards
- The issuance of recognition of achievement of accreditation within a specified time frame by a nationally recognized entity
- The continual development, revision, and distribution of public health standards

Why Become Accredited?

- Accreditation helps identify strengths/weaknesses
- Accreditation strengthens
 - Quality Improvement
 - Partnerships
 - Accountability
 - Resources
 - Workforce
- Accreditation means excellence

РНАВ

The Value of PHAB Accreditation

Strengthening Health Departments to Protect and Promote the Health of their Communities



Quality Improvement

The percentage of health departments who said that accreditation has stimulated QI and performance improvement opportunities*



70%

Partnerships

The percentage of health departments who said that acccreditation has strengthened their health department's relationship with key partners in other sectors.*





Accountability

The percentage of health departments who said that accreditation has improved the health department's accountability to external stakeholders*





Workforce

The percentage of health departments who said that accreditation has improved their health department's ability to identify and address gaps in employee training and workforce development*





Resources

The percentage of health departments who said that since becoming accredited, the utilization of resources within their health department has improved*





Community Health/Equity

The percentage of health departments who said health department activities implemented as a result of being accredited have led to improved health outcomes in the community*



*All data cited above are from a NORC evaluation survey of health departments one year or four years after they were accredited, as of February 2020.

For more information about the Public Health Accreditation Board and the value of PHAB accreditation, please visit https://www.phaboard.org/why-become-accredited/

www.phaboard.org

Accreditation Process

- 1. Pre-application
- 2. Application
- 3. Document Selection and Submission
- 4. Site Visit
- 5. Accreditation Decision
- 6. Annual Reports
- 7. Reaccreditation

Accreditation at WCPH

Impacts of Accreditation

- Division wide investment in quality improvement and performance management
- Improved partnerships
 - Regional collaborations with other state and local health jurisdictions
 - Partnerships with community-based organizations and health care systems
- Workforce development



My Assessment Overview

All Measures

Donut Chart Bar Chart

Percentage of Largely or Fully

Demonstrated Measures: 100%

Total Measures: 100

Fully Demonstrated

Largely Demonstrated

Slightly Demonstrated

Not Demonstrated

If your health department was required to do an action plan, see "Action Plan data" tab for additional details.







Overall Impression of the Department as a Functioning Health Department

WCPHD is forward thinking and transitioning thoughtfully. They are respected by and engaged with many sectors of the community who have come to rely on WCPHD to lead as well as support health-improving activities. Quality improvement is being pursued across the agency.

Reaccreditation

- 2021 Draft narratives and collect required documentation
- Jan 2022 Apply for reaccreditation
- March 2022 Application approved, and documentation submitted
- April/May 2022 Virtual site visit
- June/July 2022 Reaccreditation decision

Population Health Outcomes

- •We will need to report on 5-10 outcomes
- We will utilize Healthier Together Washington
 County to display outcome measures
- Will tie to CHIP and other strategic work in the department

Feedback

- •What types of data do you feel would be meaningful for your communities to track?
- •Are there specific outcomes we should be focused on?
- •Are there areas where we want more data to help advocate for funding to do work, we're not currently doing?